

## YOHANNES B. EJIGU

MOBILE: (571) 699 - 5883 | EMAIL: YOHANNESEJIGU1@GMAIL.COM

### Education

#### **Nova Community Collage**

Associate degree in Information Technology

Alexandria, VA

May, 2021

#### **Old Dominion University – GPA: 3.72**

Bachelor of Science in Cybersecurity

Norfolk, VA

May, 2023

### EXPERIENCE

#### **THE FRESH MARKET**

VA

Cashier

Alexandria,

July-September

- welcomed 200+ customers and provided them with excellent customer service during busy hours.
- Perform well in a business that focuses on customer service, showcasing a flair for connecting with people from different backgrounds.
- Trained new recruits for a smooth onboarding process that increased product sales in my department.
- Inform customers about products or services, accept or submit orders, recommend modifications to the products, packing, shipping, and service to prevent future problems.
- Work to quickly handle complaints; your, prevent problems from getting worse.

#### **Inova Hospital**

Secretary

Alexandria, VA

May – August

- Answered the phone and transferred calls to the relevant department
- Directed visitors and patients to the correct location inside the hospital
- Take Message and deliver to the appropriate person or department

### SKILL

- Fluent in Amharic, proficient in Tigrinya
- Proficient in MS Word, Excel, PowerPoint, Outlook, HTML, JAVA, Linux

### ACTIVET

- Ethiopian and Eritrean Association, Young life Association,

### INTERST

- Traveling, Volunteering, Hiking, Reading