

MARCIAL MARCELO

5115 Hampton Blvd • Norfolk, Virginia • (000) 000-0000 • mmarc14@odu.com

SUMMARY

Well versed technology leader who utilizes a blend of technical, interpersonal, and management skills to provide innovative solutions to meet an organization's goals. Competency in resource and staff management, program and project management, budget management, and vendor management.

SKILLS

- *TECHNICAL*
 - *Large enterprise systems /solutions*
 - *Server performance monitoring*
 - *PowerShell and Scripting Experience*
 - *Azure/Azure AD, Active Directory, Group Policy*
 - *O365, M365, Intune, Defender*
 - *Exchange, SharePoint, Teams*
 - *Windows Server 2012 R2 and higher*
 - *DNS, DHCP*
 - *SQL*
 - *VMWARE*
- *OTHER*
 - *Verbal and written communication skills*
 - *Problem solving and time management skills*
 - *Customer service skills*

EXPERIENCE

Current Employer, Virginia Beach, Virginia 2014-Present

Manager, IT Enterprise Architecture and Planning / End User Computing (2020 - Present)

Systems Engineer, IT Solutions Engineering (2018-2020)

Manager, IT Asset Management (2017-2018)

Systems Analyst, IT Asset Management (2014-2017)

- Develop and support evolving, complex technology solutions that provide secure and highly available collection of IT architecture for departments, staff, customers
- Provide installation, upgrades, patching, vulnerability management & maintenance, and support
- Responsible for Vendor Management, Client Engagement & Interaction, Budget Management & Cost Analysis, Inventory & IT Asset Life-Cycle Planning & Management and Procurement while providing high-quality customer service

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Cherry Bekaert & Holland, Virginia Beach, Virginia 2004 – 2014

Information Technology Manager (2006-2014)

Lead Regional Network Administrator (2004-2006)

- Focused on business technology operations in a shared services model that included: introducing new technology to the firm and its various practice areas, budget management, managing technology procurement / asset refresh / large scale moves, off-site firm events, and mergers & acquisitions

Dominion Virginia Power, Norfolk, Virginia 2001 – 2004

LAN Administrator

- Provided user / LAN Administration and asset management in a mixed Novell / Microsoft Environment

IPC Technologies Inc, Richmond, Virginia 1998 – 2001

IT Consultant

- Provided information technology consulting services, while supervising consultants, to various area clients

Circuit City Stores Inc Corporate HQ, Richmond, Virginia 1996 – 1998

Systems Administrator

- Provided user, desktop, and LAN support as well as large scale asset refresh & moves, adds, and changes in a mixed Microsoft / Banyan Vines environment

EDUCATION

Old Dominion University, Norfolk, Virginia

Business Administration, Management Information Systems

1991 – 1994

Leadership

2020 - Present

Certifications

ITIL Foundation, Axelos Global Best Practice

Citrix Certified Administrator (CCA), Citrix

CompTIA Security+, CompTIA

Microsoft Certified Systems Engineer (MCSE), Microsoft

Qualys Certified Specialist, Qualys

Symantec Certified Specialist – Endpoint Protection, Symantec