

Erik C. Sorto

📍 Chesapeake, VA | 📞 757-572-2414 | ✉ erik.sorto814@gmail.com | 🔗 www.linkedin.com/in/eriksorto/

Summary

U.S. Navy veteran and IT professional with experience supporting enterprise systems, asset lifecycle management, and secure operational environments. Background includes Tier 1–2 helpdesk support, system documentation, hardware/software troubleshooting, and strict compliance with security protocols. Experienced working in high-accountability Navy environments requiring precision, documentation accuracy, and operational reliability. CompTIA Security+ and Network+ certified.

Education

Old Dominion University – Norfolk, VA | *B.S. in Cybersecurity – Expected May 2026*

- Officer: Costal Virginia Cybersecurity Student Association (CVCSA)
- Active Member: Cyber Security Student Association (CS2A)
- Relevant Coursework: Linux System Administration, Microsoft 365, Digital Forensics.

Tidewater Community College – Virginia Beach, VA | *A.A.S. Cybersecurity Class of 24'*

- **Relevant Coursework:** Network Security, Cloud Computing, E-Commerce Security, Network Attack & Defense, Server Administration (Windows 2019)

Certifications

- **CompTIA Security+** (SY0-701) – Active (Expires May 2028)
- **CompTIA Network+** (N10-009) – Active (Expires July 2028)
- **IBM SkillsBuild Cybersecurity Certificate** (Completed in July 2025)

Professional Experience

Cyber Risk Management Specialist

ODU Cybersecurity Clinic | Norfolk, VA | Sep 2025 – Dec 2025

- Led a team performing vulnerability scans and cyber risk assessments for the City of Suffolk using Tenable Nessus and Microsoft Defender.
- Conducted security assessments, policy reviews, and compliance checks aligned with NIST CSF 2.0 and CISA CPG 2.0
- Translated vulnerability findings into remediation recommendations and risk mitigation strategies for municipal stakeholders
- Produced formal reports and presented findings to non-technical leadership and IT staff.

Senior IT Technician

Caegis Solutions LLC, Chantilly, VA | Sep 2020 – May 2023

- Provided Tier 1 and Tier 2 IT Support for 300+ clients across more than 5,000 enterprise devices.
- Resolved 1,000+ support issues involving hardware and software troubleshooting, network connectivity, and account access.
- Led a team of technicians during high-volume data center decommissioning projects, maintaining strict chain-of-custody and compliance protocols.

- Managed imaging, deployment, and lifecycle replacement of enterprise assets in compliance with security and asset management requirements.
- Supported endpoint security, documentation, and inventory tracking in client environments.

Aviation Ordnanceman (Team Leader) and Security Forces U.S. Navy | Norfolk, VA | May 2011 – Sep 2017

- Held Secret Security Clearance and operated in mission-critical, high-security controls requiring strict documentation and procedural compliance.
- Maintained accountability and tracking of controlled ordnance assets using structured inventory management systems and standardized reporting procedures.
- Conducted inspections and reconciled inventory discrepancies to ensure accurate records and operational readiness.
- Coordinated cross-functional teams to support safe handling, movement, and documentation of mission-critical materials.
- Assigned to Security Forces, safeguarding restricted systems and facilities while enforcing physical and procedural security controls.

Licensed Massage Therapist, Virginia | Self-Employed • 2017 – Present

- Maintain an active state massage therapy license since 2017, demonstrating long-term professional accountability and regulatory compliance.
- Provide client-centered therapeutic services while adhering to HIPAA standards, confidentiality requirements, and professional ethics.
- Applied strong documentation, communication, and time-management skills developed through 8 years of client-facing healthcare work.

Projects & Technical Skills

Home Lab – Systems & Network Administration | 2023 – Present

- Designed and maintained a personal home lab simulating small enterprise environments.
- Deployed Windows Server with Active Directory for user, group, and access management.
- Configured Linux Systems (Ubuntu, Kali) for administration, security testing, and troubleshooting.
- Implemented firewall rules and network segmentation using pfSense.
- Utilized VMware and VirtualBox for virtualization, system testing, and recovery scenarios.
- Performed OS hardening, patch management, backup verification, and recovery testing.
- Documented configurations, procedures, and troubleshooting steps to mirror production practices.

Independent Computer & Electronics Repair Business | 2023 – Present

- Diagnosed and repaired desktops, laptops, and consumer electronics through hardware and software troubleshooting
- Performed component replacement, BIOS configuration, OS installation, and system optimization
- Applied secure data handling practices, system reimaging, and data sanitation prior to resale

Technical Skills

- Operating Systems: Windows 10/11, Windows Server, Linux (Ubuntu, Kali), macOS
- Security & Networking: Tenable Nessus, Microsoft Defender, Wireshark, Nmap, Active Directory, TCP/IP, Vulnerability Management, Cyber Risk Assessment
- Tools & Platforms: ServiceNow, Jira, Remote Desktop, Office 365, Google Workspace, VMware, VirtualBox, imaging & deployment.
- Frameworks & Standards: NIST CSF 2.0, CISA CPG 2.0