# Hailey

# EDUCATION

**Old Dominion University** | Norfolk, VA Bachelor of Science in Business Administration Major: Management

# University of Maryland University College | Adelphi, MD

Associates of Arts in General Studies Major: General Studies Aug 2019 GPA: 3.8

Sep 2020-Present

GPA: 3.88

May 2022

## **RELEVANT COURSEWORK** (Classes that will assist you in being successful in your career)

Intro to Contemporary Business Principles of Financial Accounting Principles of Managerial Accounting Principles of Microeconomics

### EXPERIENCE

Onelife Fitness | Norfolk, VA

Personal Trainer

- Conducted one-on-one personal training sessions incorporating aerobic and anaerobic exercise to assist clients in reaching fitness goals. Efforts improved fitness center revenue targets by retaining clients.
- Administered various fitness assessments.
- Counseled clients on exercise habits and proper nutrition, periodically monitoring progress.

### **US Navy** | Okinawa, Japan

Practice Manager

- Oversaw daily operations of a high-volume dental clinic, coordinated patient scheduling and mentored new staff.
- Answered phone calls, confirmed appointments, and addressed patient concerns which resulted in an improved patient satisfaction rate.
- Created weekly Microsoft Powerpoint reports on mission readiness, clinical operations, and access to care and presented them to the director in charge.

# US Navy | Okinawa, Japan; Beaufort, SC

Aug 2016-Aug 2018

Aug 2018-Aug 2019

Dental Assistant

- Assisted multiple providers in general dentistry, pediatrics, endodontics, oral surgery, and prosthodontics completing over 9k procedures valued at over \$3m.
- Served as the infection control representative and safety manager ensuring 100% compliance to the Bureau of Medicine and Surgery infection control policy and Occupational Safety and Health Administration.
- Prepared operating room and assisted with multiple pediatric sedation cases.
- Responsible for the central sterilization room. Operated sterilizers, biological incubators, and instrument washers required in sterile processing.

# LEADERSHIP AND INVOLVEMENT

**US Navy** | Okinawa, Japan *Command Fitness Leader* 

#### Aug 2016-Aug 2019

- Facilitated large group physical training sessions to ensure 28 unit members were in 100% compliance with the U.S Navy fitness requirements.
- Administered 18 fitness assessments for over 250 personnel, ensuring proper test safety and monitoring for correct form.
- Led the Fitness Enhancement Program, providing comprehensive training plans and actively engaging with individuals on their physical fitness and offered nutritional advice. Efforts resulted in an 100% pass rate for all members of the program.

#### HONORS AND AWARDS

<b>Deans List</b>   Norfolk, VA Nov 2020	
Navy and Marine Corps Achievement Medal   Okinawa, Japan	Aug 2019
CERTIFICATIONS	
American Council of Exercise   Beaufort, SC Certified Personal Trainer	Jul 2020
American Red Cross   Beaufort, SC AED/CPR Certification	May 2020
<b>Department of Labor</b>   Okinawa, Japan <i>Medical Secretary Certificate of Completion of Apprenticeship</i>	Mar 2019
<b>Department of Labor</b>   Okinawa, Japan Dental Assistant Certificate of Completion of Apprenticeship	Jan 2018