

Ethen Brandenburg

CYSE 368

Reflective Journal 4

This week we have officially started the deployments and imaging of the devices we have repaired. The imaging includes loading software specified by the school systems IT department and is loaded by booting by the NIC instead of individual downloads. This mitigates the risk of different versions of the software along with streamlined installations mean that you can do massive installs with tons of devices at the same time. I think now I should start to mention the management and work environment of the job. The work environment is pretty laid back and you are left to yourself to keep up with the daily quotas which range from 12-20 devices a day, depending on the numbers. I have kept up with the numbers and stick around 18-25 devices a day with an increase to even 40 devices.