

Ethen Brandenburg

CYSE 368

Reflective Journal 6

For my last reflective journal, I would like to sum up all the experiences and thoughts I have from my current job. My job at Technology Integration Group consists of detailed repair and diagnostics of Dell laptops and Dell Chromebooks for some of the major school systems in the state of Virginia. I learned how to successfully manage my time, work with a team, and develop new systems of repair in order to maximize efficiency. I have also learned how hardware and software work together in the system and how devices can be managed in order to protect students. I have learned many new skills and I hope to continue to learn new ones as my IT career progresses, hopefully into cybersecurity. I enjoy working with all the knowledgeable IT professionals and hearing their stories on how they became successful in the IT industry.