

# Florenda Amponsaa

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## Summary

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I am a full-time student at Old Dominion University, pursuing a Bachelor of Science in Cybersecurity and a minor in Cybercrime. I consider myself a motivated individual who cares deeply about staying involved in the community as well as remaining proactive.

## EDUCATION

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**Old Dominion University** | Norfolk, VA  
*Bachelor of Science in Cybersecurity*  
Minor: Cybercrime

Anticipated Graduation: May 2024

## RELEVANT COURSEWORK

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Relevant Course Work: Introduction To Criminology, Problem Solving & Programming, Linux System For Cybersecurity, Cyber Techniques And Operation, cyber Information Systems, Network & Security, Cybercriminology: Foundations, Cyber Law, Cybersecurity Fundamentals, Cyber Technology And Society, Interdisciplinary Theory And Concepts, Cyber War, Digital Forensics, White-Collar Crime, Crime & Computer Applications, Electronic Portfolio Project

## TECHNICAL SKILLS

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**Technical:** C++, Oracle Linux, Kali Linux, Metasploit, VMware, Microsoft, Google Drive, and Docs  
Customer Service, Interpersonal Communication, Critical Thinking, Creative Problem Solving,

## ADDITIONAL EXPERIENCE

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**Popeyes Louisiana Kitchen** | Alexandria, VA  
*Cashier / Food Handler*

July 2018 – June 2019

- Provided assistance and advised customers on deals tailored to their needs
- Communicating with customers and organizing orders for optimal time usage
- Leading team in a high-pressure atmosphere while completing customer orders in a timely manner

**The Home Depot** | Alexandria, VA  
*Customer Service Associate*

May 2020 - May 2022

- Provided assistance and advised customers on the best products for their needs
- Successfully assisted and provided technical support for customers with their orders over the phone.
- Communicating and informing customers about items and other services provided
- Organizing orders based on the item and order date.

**The Wellington at Lake Manassas** | Gainesville, VA  
*Companion Care*

June 2022 - Current

- Engaging with clients and providing assistance to best fulfill their needs
- Carefully listening, responding, and, communicating with patients

## LEADERSHIP AND INVOLVEMENT

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**Phi Eta Sigma National Honor Society** | Norfolk, VA  
*Club Member*

January 2021 - Present

- Promoting and recognizing academic success for freshmen.

**The National Society of Collegiate Scholars** | Norfolk, VA  
*Club Member*

January 2021 - Present

- Participate in weekly meetings
- Communicating with fellow students

**The Summit** | Norfolk, VA  
*Club member*

September 2022 - Present

- Participate in weekly meetings
- Communicating with fellow cybersecurity students
- Advising and helping fellow cybersecurity students at study halls held throughout the week

**ODU Cyber Security Student Association** | Norfolk, VA  
*Club Member*

October 2022 - Present

- Participate in weekly meetings
- Participate in cybersecurity challenges
- Helping fellow cybersecurity students and participating in career fairs