

Task 1

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HMSV 440W: Program Development, Implementation, and Funding

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The Agency, Its Mission, & Purpose

The agency I have chosen for my evaluation is Norfolk Community Services Board (NCSB). I have obtained permission to evaluate the agency from the Peer Services Division Head and have discussed the parameters regarding observations and interviews. I am providing a written proposal to NCSB in order to discern how much identifying information will be included in the evaluation.

NCSB's mission statement: "To provide the citizens of Norfolk who experience behavioral health and developmental disabilities with quality services that instill hope and recovery." More to this, the NCSB wants any "citizen who experiences behavioral health and developmental disabilities" to "realize hope and recovery" (Norfolk, 2022).

Geographic Location, & Population Serviced

We consulted the website (<https://www.nationsonline.org>) for geographic data, they state that the city is located opposite the city of Portsmouth, Virginia, north of Elizabeth River in the Hampton Roads region, south of Chesapeake Bay at the Atlantic Ocean. Norfolk is considered to be the historic, cultural, and financial center of the region.

The population serviced in Norfolk is comprised of 46.32% White or Caucasian, 40.59% Black or African American, with 5.90% of the population being from two or more races. Additionally, there is a 3.67% Asian population, 3.15% of the population is described as Other race, 0.30% is Native American, and 0.08 Native Hawaiian or Pacific Islander (City of Norfolk, 2022). Norfolk, VA is home to a population of 245k people, of which 96.6% are citizens. As of 2019, 7.24% of Norfolk, VA residents were

born outside of the country (17.7k people). In 2019, there were 1.07 times more White (Non-Hispanic) residents (106k people) in Norfolk, VA than any other race or ethnicity. (Data USA, 2022). The service delivery area covers all major metropolitan areas and thoroughfares. NCSB building locations are as follows: 7447 Central Business Park, Dr., 5505 Robin Hood Rd. Suite C-1, 7460 Tidewater, Dr., and 861 Monticello Avenue. All buildings are on bus lines so as to be accessible to all citizens.

Rationale

The reason for choosing Norfolk Community Services Board was quite simple; it's the place I have been employed for the past three years and I would like to give something back to the agency that took a chance on me. I have yet to have a job that gave me more to look forward to than the one I have working for NCSB. As far as future professional goals, I can legitimately see myself working for this agency for many years to come. Once I graduate and get my CSAC, I may in fact be going back to work on a full-time basis. Norfolk CSB is the first place I will apply and will have the first right of refusal as far as I'm concerned. Norfolk CSB has been my family and I hope to be of service to the agency for some time in the future.

References

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