

Task 2 Corrected

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HMSV 440W: Program Development, Implementation, and Funding

Dr. Sharon Silverberg

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Agency:

The Norfolk Community Services Board (NCSB) services thousands of people in Norfolk, Virginia on a daily basis. The Housing and Homeless Services Division Street Outreach program has a team of two staff members who travel to area shelters, local soup kitchens, known encampments, and other areas where homeless individuals have found temporary shelter. They seek out and communicate with these individuals in an attempt to get them assistance from NCSB.

Questions:

Is the NSCB Street Outreach program effective in its efforts to reach the homeless population in Norfolk?

Has the NSCB Street Outreach program been effective in helping to end homelessness in Norfolk - why or why not?

Corrected, final evaluation question:

How effective is the NCSB Street Outreach program in reaching and helping homeless individuals in Norfolk and how can the program better serve the individual?

How can the NCSB Street Outreach team be more effective in helping to end homelessness in Norfolk, what aspects can be improved about the program?