

Kylen D. Giddens

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OBJECTIVE

To obtain a career in the Information Technology or Cybersecurity field.

EDUCATION

Class of 2024	Bachelors of Science in Cybersecurity; Minor in Cybercrime Old Dominion University <ul style="list-style-type: none">• 3.66 GPA
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WORK EXPERIENCE

July 2024- Present	Assistant Residence Hall Director (Graduate Assistantship) Old Dominion University Office of Housing & Residence Life <ul style="list-style-type: none">• Residential Curriculum & Student Support• Conduct / Crisis Management• Administrative duties as assigned• Supervising student staff
January 2024 – May 2024	Student Information Technology Intern Old Dominion University Police Department <ul style="list-style-type: none">• Complete tasks and projects assigned by supervisor.• Gain firsthand experience in a professional setting.• Contribute to the overall operation of the department.
August 2022 – May 2024	Resident Assistant Old Dominion University Office of Housing & Residence Life <ul style="list-style-type: none">• Provide active leadership role through facilitating a high quality and academically supportive living environment within assigned residential communities.• Promote student interaction, community development, communication, and assist with the administrative management of the residential communities.• Serve as a referral source for students in the community.• Provide duty/on-call coverage and respond to emergencies and other building related issues.• Complete necessary paperwork and documentation as needed.• Effectively resolve residence hall conflicts• Respond to and help alleviate residence hall crises.• Assist with training of student staff members.

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AWARDS

Old Dominion University College of Arts and Letters Dean's List Fall 2020

Old Dominion University School of Cybersecurity Dean's List Fall 2021

Old Dominion University School of Cybersecurity Dean's List Spring 2022

Old Dominion University School of Cybersecurity Dean's List Fall 2022

Old Dominion University School of Cybersecurity Dean's List Spring 2023

Old Dominion University School of Cybersecurity Dean's List Fall 2023

Old Dominion University Department of Recreation & Wellness Employee of the Month - April 2023

Old Dominion University Department of Recreation & Wellness Employee of the Month – December 2024

CERTIFICATIONS

CPR/AED for Professional Rescuers with First Aid

Microsoft Word 2019

Microsoft Word Expert 2019

SKILLS & ABILITIES

- Crisis Response
- Computer systems troubleshooting
- Python programming language
- Amazon Web Services
- Linux & Windows operating systems
- HTML
- Cascade Style Sheeting (CSS)
- ServiceNow Ticketing System
- Microsoft Office