

Giancarlo Oblena

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PROFESSIONAL EXPERIENCE

NASA Goddard Space Flight Center | Information Technology Intern

Greenbelt, MD

Hours Per Week: 40

June 2026 - August 2026

- Developed an automated Power BI dashboard to centralize project artifacts into a single SharePoint hub and visualize project trends, risks, and statuses, with planned AI integration to enhance data-driven decision making and analysis
- Supported the NASA Goddard and HQ OCIO Service Integration & Center Delivered Services Office (SICDS) and IT project management team on initiatives related to project coordination, scheduling, and organizational operations
- Partnered with a fellow intern to develop an organizational framework covering requirements, budget analysis, and workflow relationships for teams across the OCIO
- Supported the Safety and Continuity of Operations team in testing the Emergency Notification System (ENS), developing user documentation to guide staff through group creation and testing procedures within the GetRave platform

Sun Nuclear | Engineering Intern

Norfolk, VA

Hours Per Week: 30

October 2025 - May 2026

- Analyzed and validated Excel exports from Microsoft Dynamics 365 with the Tiger Engineering Team to identify and correct 1,000+ part-number records containing inaccurate or inconsistent data resulting from the company's ERP system transition, improving data integrity and completing the project months ahead of schedule
- Acted as the primary point of contact for Microsoft Dynamics 365, providing technical support to supervisors and staff by troubleshooting system errors, resolving user access and data issues, and assisting with workflow-related inquiries
- Developed standardized work instructions and user documentation to formalize engineering and manufacturing processes, improving system consistency, operational efficiency, and process continuity

Sentara Health | IT Clinical Systems Intern

Remote/Virginia Beach, VA

Hours Per Week: 24

June 2024 - August 2024

- Utilized Epic's SlicerDicer to analyze a Best Practice Alert (BPA) that fired 1,049 times in one year with 6.2% efficiency, identifying workflow inefficiencies and providing improvement recommendations for additional low-performing alerts across the system
- Configured and tested BPA build adjustments in Epic's playground environment before deploying changes to the production environment, modifying format and display settings without impacting live patient data, projected to improve clinician usability and reduce alert fatigue
- Collaborated with clinical and IT stakeholders to understand workflow requirements and communicate technical findings, bridging the gap between end users and the application support team

EDUCATION

Old Dominion University

Norfolk, VA

B.S. Cybersecurity, Minor in Information Systems & Technology

May 2026

Relevant Coursework: Cyber Techniques & Operation | Basic Cybersecurity Programming and Networking | Windows

System Management & Security | Systems Analysis & Design | Database Concepts | ServiceNow Admin & ITSM

Yonsei University

Seoul, South Korea

Student Exchange Program

February 2025 - June 2025

CERTIFICATIONS

- (ISC)² Certified in Cybersecurity (CC)

January 2026

- CompTIA Security+

In Progress

SKILLS

Python, Linux OS, Wireshark, PowerShell, HTML, Microsoft Office Suite (Excel, PowerPoint, Word, Visio), SharePoint, Power BI, Power Automate, Microsoft D365, SQL