
REGINA GLOVER

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PROFESSIONAL SUMMARY

Accomplished Volunteer at Sentara Norfolk General Hospital who proudly maintains a highly productive, efficient and quality-driven environment at all times. Also skilled at communicating, organizing and solving problems to raise the stature and rankings of health care facilities.

EDUCATION

Bachelor of Health Science: Health Service Administration
Old Dominion University- Norfolk, Virginia

Pending May 2019

WORK HISTORY

Volunteer, 10/2016 to Current
Sentara Norfolk General Hospital- Norfolk, Virginia

- Responded to Code pages and followed through on disposition of patients
- Meet and Greeter at the front desk of the hospital
- Direct visitors to the patient rooms and asked if they need help finding the rooms, cafeteria, restrooms, and ATM machines.

Internship, 01/2019 to Current
Center of Global Health at Old Dominion University- Norfolk, Virginia

- Volunteer at the Homeless Center in Virginia Beach, Virginia
- Developed a questionnaire survey for Healthy Chesapeake Food Connection
- Spreadsheet in excel by finding data from survey results
- C2C Ghana Project on handwashing by creating a video for the boys and girls in Ghana, analyze a literature review, and participate in hand washing games.
- SafeTalk training to help people with suicidal thoughts to get help.

SKILLS

- Analytical thinker
- Promotes positive behavior
- Planning and development
- Strong presentation skills
- Independent judgement and decision-making
- Knows Microsoft word, excel, and power-point

ACCOMPLISHMENTS

- Customer service- Being able to help visitors at the hospital
- Communication skills improved
- Volunteer coordinator gives positive feedback
- The ability to resolve conflict peacefully and effectively