

GOODLUCK AHUSIMIRO



ABOUT

Goodluck is a dedicated, dependable, and committed individual with a strong background working in the hospitality industry seeking to take the next career step with a reputable hospitality corporation focused on creating positive outcomes and being a lead hospitality giant in the business. Expertise on being able to contribute to a company's success using exceptional leadership and organizational skills. Proven success in producing quality-driven performance to achieve company's goals as well as achieving a high-degree of guests satisfaction.

CONTACT



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.com



7575801982

EDUCATION

HIGHER NATIONAL DIPLOMA: AGRICULTURAL ENG.

2019

Federal Polytechnic Nekede,
Owerri

NATIONAL DIPLOMA: AGRICULTURAL ENG.

2016

Federal Polytechnic
Nekede, Owerri

COMPUTER SKILLS

Microsoft Word
Excel
Outlook
Opera PMS
Microsoft Edge

CORE QUALIFICATIONS

Work Well Independently or in a Team

Team Leadership Abilities

Able to Prepare Audit Reports

Phenomenal Collaborative Skills

Ability to Establish Work Relationships

Exemplary Communication Skills

Develop Supportive Relationships

Exceptional Versatility and Adaptability

Skilled with the Ability to Multi-task

Excellent Oral and Written Skills

Skilled with Greeting Customers

Reliable and Flexible

Superlative Active Listening Skills

Ability to Execute Critical Thinking Skills

EXPERIENCE FC ASSOCIATE

Amazon Fulfillment Center| May 2024 - Present

Unload boxes from trucks

Move pallets with pallet jack

Place boxes on conveyor belt

ADMINISTRATIVE ASSISTANT

National Youth Service Corps, Heritage Polytechnic Eket | March 2022 - February 2023

Completed office tasks such as filing, generating reports and presentations

Scheduled meetings for groups

Completed inventory of supplies

Reordered supplies as necessary

FRONT DESK ASSOCIATE/NIGHT AUDITOR

Protea Hotel by Marriott Owerri Select | December 2018- February 2022

Enthusiastically greeted visitors and customers upon arrival, offered assistance and answered questions to build rapport and retention

Answered multi-line phone system to respond to inquiries and transfer calls to correct departments and personnel

Attended to guest at front desk and engaged in pleasant conversations while managing check-in process

Maintained financial accuracy by collecting deposits, fees, and payments

Explained details regarding property including restaurants, pool area, spa and fitness center to acclimate customers to resort environment

Handled reservations over the phone, in person, and via the computer for guests and provided confirmation details

Confirmed relevant guest information and payment methods to prevent fraud

Maintained transaction security by verifying card payments against valid identification methods

Kept records balanced and ran daily reports to verify totals

Ensured cleanliness and organization of front desk area



PORTER

Protea Hotel by Marriott Owerri Select | September 2017- November 2018

Transferred luggage, bags and other items from vehicles and main lobby to and from guest rooms with wheeled cart

Explained important features of guest rooms to travelers including how TV remote, heating and cooling, WIFI access, and locks operate

Escorted guests to assigned rooms and transported their belongings

MAINTENANCE ASSISTANT

Alcou Nigeria Ltd - January 2013 - January 2017

Assist vehicle mechanic with vehicle and equipment maintenance and care as needed.

Assist customers with daily care and servicing of trucks, including:

- a. Oil check and changes
- b. Radiator checks
- c. Tire checks