

By: Sahmer Ismael

# Reflection paper 1

When it comes to my overview throughout the cybersecurity clinic throughout this semester, I have really loved process of thinking like a cyber risk consultant. This has allowed me to take into consideration the empathy aspect of organizations through a variety of different exercises in which we have completed with Mr. John Baaki, and within are groups, made up of the cohort. Furthermore, when I first entered into the internship, I was unaware on how we were going to speak to the organization leads, of these smaller organizations, and make them comprehend the importance of cyber risk management, and not make them fear cybersecurity. However, this was all cleared up during the exercises with Mr. John Baaki, in which we were all taught to explain cybersecurity concepts, to an individual that was not aware of its importance. This was also established to me and the other students using the design and possibility spaces framework. Which helped me and the other students to layout key categories before talking with an organization. Which included we first empathize with the organization, in which we make them understand that there work is of much importance to us, and we want them to continue to do what they do, however we tell them the importance of cybersecurity being included with there mission. The next step would be to define the problem at hand, in which we are trying to inquire. Then the step after this would be to ideate as a group on how we can solve this matter, and add one one to another's solutions, without criticizing. Then finally we create a prototype and test that prototype. I feel with the exercise we have done the past couple of days, paired with the NIST CSF 2.0 , we will be able to better administer a organization's needs, and further excel in the implementation process of a Swot analysis.