

# Jacob Carney

[jcarn002@odu.edu](mailto:jcarn002@odu.edu) | (757)-401-8103

## EDUCATION

### Old Dominion University

Norfolk, VA

*Bachelor of Computer Science Majoring in Cybersecurity, Minor in Criminal Justice*

*Expected May 2026*

*Cumulative GPA: 3.16*

*Dean's List, Spring 2023, Fall 2024*

*National Honors Society*

*EPA CERTIFICATION*

## PROFESSIONAL EXPERIENCE

**RE MICHEL COMPANY** Norfolk, VA *Logistics Coordinator, Warehouse Manager August 2022 to February 2026*

- Assisted in coordinating shipments and deliveries to ensure timely arrival of goods.
- Collaborated with team members to maintain accurate inventory records using warehouse management systems.
- Engaged in problem-solving activities to address delivery issues and enhance service efficiency.
  - Adapted quickly to unexpected disruptions in the supply chain, developing contingency plans to minimize negative impacts on business operations.

**Plasser American Corporation** Chesapeake, VA *IT Desktop Support Specialist February 2026 to Current*

- Assisted in user tickets using Jira Ticketing System.
- Supported users with any issues they may have come across.
- Provide clear communication and leadership skills to my current team.
- Help with system administration

**ACE SOLUTIONS HVAC COMPANY** Virginia Beach, VA

*August 2023 to Current*

- Installation, maintenance, and repair of residential and light commercial HVAC systems.
- Troubleshooting heating, ventilating air conditioning , and refrigeration systems
- EPA refrigerant handling, and recovery procedures
- Proper use of diagnostic tools
- Minor electrical use of changing breakers, diagnosing electrical problems with multimeter

## LEADERSHIP AND VOLUNTEER EXPERIENCE

**Ascent Church** Norfolk, Va

*Student Groups January 2024-Current*

- Built relationships with the organization's students
- Committed to making a meaningful impact through mentorship and educational support
- Fostered a positive learning environment providing guidance to help students succeed

## ADDITIONAL PROFICIENCIES

- *Highly motivated and hard-working with proven ability to thrive in fast-paced environments*

- *Eager to learn new skills and contribute to a dynamic team*
- *Problem-solving*
- *Communication*
- *Critical thinking*
- *Team Building*