

Jaeden Chappell

Norfolk, VA

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EDUCATION

Old Dominion University, Norfolk, VA

Bachelor of Science in Cybersecurity – Expected May 2026

Relevant Courses: Linux Systems for Cybersecurity, Python Programming, Network Fundamentals, Digital Forensics

EXPERIENCE

Sales Associate & Certified Apply Mobility Advisor, Best Buy/Apple inc.

Chesapeake, VA

March 2024 - Present

- Provide technical support for iOS/macOS devices and guide customers and small businesses on Apple ecosystem integration and device deployment.
- Train new employees on POS systems, device configuration, and inventory tools while maintaining accurate warranty and financing documentation.
- Contribute to top 1% sales rankings companywide through strong product knowledge, customer service, and solution-focused support.

Personal Technical Projects

Chesapeake, VA

2024 – Present

- Built and configured personal desktop PCs optimized for virtualization and network testing.
- Upgraded components and operating systems installed to improve performance and reliability.

Cybersecurity Student Project Lead; ODU

Norfolk, VA

January 2024 – May 2024

- Configured and managed Ubuntu virtual machines for secure network lab environments.
- Utilized Python socket programming to simulate and analyze network attacks.
- Collaborated with peers to troubleshoot security configurations and organize documentation.

LEADERSHIP

Camp Counselor; Deep Creek Country Day School

Chesapeake, VA

Summer 2020-2022

- Supervised groups of 20+ children, promoting teamwork and safety, alongside teaching important foundational skills.
- Led team members through unfamiliar terrain and situations while maintaining the mental and physical stress of the group.

SKILLS

Technical: Cybersecurity tools (Wireshark, VirtualBox), Operating Systems (Linux, Windows), Python Programming, Networking Security, Troubleshooting, component selection, PC Building, and Hardware assembly

Soft: Leadership, Customer Service, Communication, Team Collaboration
