

Reflective Journal #1

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CYSE 368: Cybersecurity Internship

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This journal reflects my first 50 hours as an IT Summer Intern for Busch Vacuum Solutions in Virginia Beach, Virginia.

The first week in this position consisted of acclimating to company policies, undergoing HR training, and adapting to the new environment with coworkers. My onsite supervisor and the IT manager explained expectations and discussed common goals to be achieved throughout the program. Gaining access to systems was a lengthy process, and while I couldn't start on the objectives immediately, I contributed in other ways. Due to the department moving office spaces, many items were in disarray, and my supervisor helped me review items I would be using once access was approved.

The agreed-upon objectives include tasks related to end-of-life hardware replacements, inventory, and supplies. For end-of-life replacements, I will collect inventory on devices checked out, document available items, and work with other departments to update systems. I will facilitate and coordinate with team members to replace outdated equipment and gather necessary information. I will use directories such as Realm Join, Asset Tiger, and Active Directory. Additionally, I will organize the supply room to maintain the most current inventory, assist in ordering supplies, and provide accurate information about what is needed for the department to run smoothly.

During my first week, I actively helped organize the storage facility and assisted any available team member working on a system I would also use. As an intern, my responsibilities differ from full-time staff, and my focus will be on tasks specific to the Virginia Beach location. I have reorganized current systems, many of which have outdated information regarding device whereabouts and owners. I have also met with team members who have outdated devices to arrange for replacements when supplies become available. The team has been welcoming and has considered my strengths and interests when assigning tasks.

Despite potential delays in system access and my brief tenure, I do not view my tasks as busy work. The work I am doing will be beneficial to the team even after my internship ends. During the interview process, I was assured that the tasks would be meaningful, and although I had initial doubts, I was pleased to find that I was wrong.