ChildSavers Findings

HMSV 440W

Juanika Copeland

Old Dominion University

ChildSavers Findings

ChildSavers is a non-profit organization located in Richmond, Virginia. They offer mental health services to children who need care. They provide different resources to better suit children. These resources include, child development, mental health services, and trauma and resilience training. Children who need services are assigned a counselor. They are also referral based. This paper will have the data of interviews from the stakeholders and surveys of the participants.

Method

The participants did surveys, which allowed me to see how effective treatment has been for the children. I provided the survey handouts and colorful ink pens that I let the children keep. Since I was conducting the evaluation, I had to provide the proper tools needed to carry out my evaluation. With Covid-19 still impacting the world, the agency had some rules that I had to follow. I had to always wear a mask and the children sat spaced apart from each other. There were 10 participants who did the surveys, 4 boys and 6 girls. These participants age ranged from 8-12. All the children agreed to the statements listed in the surveys. I also had the staff do surveys. There were 10 staff members that I surveyed and interviewed based off my evaluation questions. The staff agreed to some statements from the surveys, except for questions 2 and 5.

Participant’s Survey

Please circle ☺Agree or ☹Disagree for the following statements below. 

1. My experience has been great.

☺Agree                        ☹Disagree

2. I would not change anything about this facility.

☺Agree                        ☹Disagree

3. The therapists have been nice and helpful.

☺Agree                        ☹Disagree

4. I feel much happier since I started my treatment.

☺Agree                        ☹Disagree

5. There are fun arts and crafts to help me express my feelings.

☺Agree                        ☹Disagree

Staff Survey

***For counselors***

1. Treatment for the children has been very successful.

☺Agree                        ☹Disagree

2.The caseload is overwhelming.

☺Agree                        ☹Disagree

3. Everyone works as a team and respects one another.

☺Agree                        ☹Disagree

4. The staff is so knowledgeable and helpful.

☺Agree                        ☹Disagree

5. I am often emotionally drained.

☺Agree                        ☹Disagree

Evaluation Survey

Good morning, my name is Juanika. Can I have your time to ask you a couple of questions that will help me towards my evaluation.

I conducted interviews to some of the stakeholders with a couple of questions. Question to counselors and front desk personnel: What effects does group therapy or individual therapy have on the children? Are these effects positive and long term? How do younger children respond to treatment when they are new to the agency? Some elaborated more than others but gave valuable information.

Facility Observation

Some roads in Richmond looked rougher than others. However, the facility was nice once inside. The outside of the building is an older brick building, and the roads were small. There are many older brick buildings in the area. The facility has been around for a long time, which is why the building looks so old. Child Savers agency is located by the Poe Museum and the Holocaust Museum. I had to parallel park once I arrived at the facility. Once I entered the building, I was greeted by the nice staff. They were aware that I was coming, and I soon began my evaluation.

Results

My goal was to interview the counselors, front desk personnel, and the children. I was able to accomplish this goal by interviewing the counselors, front desk personnel, and conducting surveys that the children participated in. I interviewed 10 staff members and 10 children I conducted surveys on. I was able to interact with the children which made me happy. This gave me a good start towards my future career as a human service professional. The results of my evaluation turned out as expected, which meant the agency was successful in its programs. The children had a great experience with this agency, based off the surveys that they did. This agency exceeded my expectations, as they continued to achieve their goals and help the children. My goal was to find out how many children had been impacted in a positive way by coming to this program.

Answers from the surveys

The participants and the staff agreed to positive statements. No one disagreed to any statements. Overall, treatment for the children has been successful and staff members have been satisfied with the results and services that they offer to the children.

Conclusion and Recommendations

My findings impact the program in a positive way. They see that they are doing a great job, based off my findings that I have reported to them. The services that they provide are effective and life changing for the children. This program influences positivity and promotes healing from traumatic experiences. The only recommendation I would make about this program is expansion. They should expand to different cities. Stakeholders should consider the possibility of expansion. This will allow them to build more agencies throughout the cities. There treatments are so successful, I think they would be able to help a lot of children in different cities. Moreover, there is nothing I would change about this program or improve. In fact, I would do everything the way that they are doing things now. They are doing such a great job helping children overcome their struggles.