

JALEN EDMONDS

EPORTFOLIO

- <https://sites.wp.odu.edu/jedmo010/>

PROFESSIONAL SUMMARY

Hardworking, highly motivated, and detail-oriented, aspiring cybersecurity professional with a strong foundation in network security. Seeking an entry-level role to apply technical skills and contribute to a secure environment. Recently, I completed my Bachelor's degree in Cyber Security. Operates well in both individual and team capacities, leveraging a seasoned work ethic to quickly adapt to different processes and drive company objectives. Resourceful and results-driven with a passion for growth, self-improvement, and efficiency to meet company needs and increase service value.

SKILLS

Technical Skills

- Network Security: Firewall configuration, Intrusion Detection/Prevention Systems (IDS/IPS), VPNs, Network segmentation
- Scripting: PowerShell, Python (basic understanding)
- Security Tools: Nmap, Wireshark, Metasploit (familiarity)
- Operating Systems: Windows Server, Linux (Kali, Ubuntu)
- Virtualization: VMware, VirtualBox
- Cloud Security: AWS (basic understanding of security concepts), Azure
- Risk Management: Vulnerability assessments, Threat modeling
- Incident Response: Basic incident handling procedures
- Security Auditing: Basic understanding of security compliance standards
- Financial management
- Time management
- Communication (written and verbal)
- Attention to detail

Security Concepts & Methodologies

- Security Policies: Development and Implementation
- Cryptography: Encryption methods, Hashing algorithms

Other Skills

- Customer service
- Problem-solving skills
- Phishing awareness
- Network security

WORK HISTORY

FRONT END SUPERVISOR 05/2020 to Current
Kroger, Chesapeake, VA

- Troubleshoot and resolved technical issues with point-of-sale (POS) systems, demonstrating analytical and problem-solving skills applicable to identifying and addressing security vulnerabilities.
- Assisted in maintaining PCI compliance by ensuring secure handling of customer payment information.
- Identified and reported suspicious activities to management, contributing to loss prevention efforts.
- Trained and mentored team members on data security best practices, reducing potential security risks.
- Resolved customer inquiries and complaints in a timely and professional manner.
- Keep checkout areas clean and organized by delegating tasks to team members.
- Assisted in overseeing accurate and efficient operation of cash registers.
- Coached and mentored team members to ensure proper performance and customer relations skills.
- Trained team members to achieve front-end operational goals.
- Instructed staff on how to handle difficult and complicated sales.
- Authorized payments and merchandise returns
- Managed daily scheduling and coordinated team activities to ensure adherence to security protocols and operational efficiency,
- Facilitated communication between staff to ensure clarity on shift expectations, break times, and any changes to schedule, contributing to a cohesive team environment.

EDUCATION

Old Dominion University, Norfolk, VA, US

Bachelor of Science (B.S.), Cyber Security Candidate, 05/2025

Tidewater Community College, Chesapeake, VA

Associate in Science (A.S.), Cyber Security, 05/2022

REFERENCES

References available upon request

CERTIFICATIONS

CompTIA Network+ (In Progress): "Actively studying using the official CompTIA Network+ Study Guide and online practice exams. Covering topics such as network infrastructure, network security, and network troubleshooting."

CompTIA Security+ (Planned): "Intend to pursue upon completion of Network+, focusing on security threats, vulnerabilities, and risk management."