**Jermiah Robinson**

6135 Middle Rd, Prince George, VA 23875

804-894-3783

jermiahrobinson1234@gmail.com

jrobi056@odu.edu

https://www.linkedin.com/in/jermaih-robinson-026a84245/

**Education**

**Prince George High school, Prince George, VA**

* Advanced Studies Diploma. Graduated in June 2022

**Old Dominion University, Norfolk, VA**

* Major declared: Cybersecurity.
* GPA: 3.0
* Relevant Courses: CS 121G (Intro to Information Literacy and Research for Science), CYSE 200T (Introduction to Cybersecurity) and CS 115 (Intro to Computer Science with Python)

**Related Coursework**

**CS 115 Old Dominion University, Norfolk, VA**

* Communicated with other students and the professor when programming and learned the basics of python.
* Learned more about Windows operating systems.

**CS 121G Old Dominion University, Norfolk, VA**

* Researched ODU library and how to use Monarch One Search
* Developed skills to search the Internet to aid with finding information

**CYSE 200T Old Dominion University, Norfolk, VA**

* Communicated and worked with other students on researching and conducting risk assessments
* Researched various cybersecurity risks faced by businesses and the public
* Discussed on discussion boards with students and professor about articles
* Talked about what could be done exactly to stop a cyber threat

**Additional Work**

**Old Dominion University Student Rec Center, Norfolk, VA**

Facility Technician December 15, 2022 – May 5, 2022

* Displayed leadership skills with communicating with other staff.
* Communicated with students and staff when asked about the rec center.
* Learned skills about the use of Fusion systems.

**Old Dominion University 1100 Monarch Hall, Norfolk, VA**

ITS Help Desk October 10, 2023 - Current

* Shown good teamwork skills with other members of the help desk with tickets.
* Communicates with the public professionally in response to a ticket, call or an in-person visit.
* Shows patience with users who contact the university on phone and communicates well.
* Developed skills for 8x8 and ServiceNow as our main source of calls and tickets.

**Skills**

* IT and support • Windows and mobile devices • Coding in Java and Phyton • Networking security • Installing and setting up computers and software • Answering support tickets, phone calls, and in-person meetings.