

Jermiah Robinson

Norfolk, VA
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Education

Old Dominion University, Norfolk, VA

- Bachelor of Science (Cybersecurity)
- Year: Junior (78 credit hours)
- GPA: 3.4
- **Relevant Courses:** CYSE 200T (Introduction to Cybersecurity), CYSE 201S (Cybersecurity and the Social Sciences), CYSE 250 (Basic Cybersecurity Programming and Networking), CYSE 270 (Linux System for Cybersecurity), CYSE 300 (Introduction to Cybersecurity), CYSE 30

Prince George High school, Prince George, VA

September 2018 – June 2022

- Graduated with an Advanced Studies Diploma.
- Taken cybersecurity courses.

Skills & Hobbies

- IT and support. • Windows and mobile devices. • Familiar with Azure Sentinel and IBM QRadar. • Installing and setting up computers and software. • Answering support tickets, phone calls, and in-person meetings. • Handling and restoring compromised computers. • Leading teams during prime hours. • Familiar with NIST and MITRE ATT&CK. • Enjoys analyzing and taking apart malicious software.

Related Experience

CYSE 250 Old Dominion University, Norfolk, VA

- Communicated with other students and the professor when programming and learned the basics of python.
- Learned more about Python's application to data sciences and how to apply it to web development.
- Applied principles of the python language to socket programming.

CYSE 300 Old Dominion University, Norfolk, VA

- Communicated and worked with other students on researching and conducting risk assessments.
- Researched various cybersecurity risks faced by businesses and the public.
- Discussed on discussion boards with students and professor about articles.
- Completed CompTIA labs.

CYSE 301 Old Dominion University, Norfolk, VA

- Learned how to search through networks with Wireshark within Linux.
- Developed skills for Linux commands and completed Linux labs.
- Learned how to develop payloads and use malware to compromise systems through virtual machines.

Additional Experience

Old Dominion University 1100 Monarch Hall, Norfolk, VA

IT Help Desk – Lead Student Technician

October 2023 - Current

- Showed good teamwork skills with other members of the help desk with tickets, calls, and in-person meetings.
- Trained new hires for the IT Help Desk with ticketing, calls, and in-person visits.
- Communicated with the public professionally in response to a ticket, call or an in-person visit.
- Showed patience with users who contact the university on phone and communicates well.
- Developed skills for 8x8 and ServiceNow as our main source of calls and tickets.
- Worked with users at the Eastern Virginia Medical School campus with their software and accounts.
- Handled devices that were damaged and repaired devices.