

## Reflection #2

The past week, we talked with our clients. My group and I were given The Gentleman Florist as our small business. The man we talked to has 15 years of cybersecurity experience which made it much easier for my teammates and I. We were able to talk using more technical terms because of his experience. His main concerns regarding his business are data breaches/storage reconnaissance, business email compromise, and compliance with data protection regulation. As we were talking to him, we asked questions to get a further understanding of his situation regarding his business and more information to help create a great cybersecurity plan for him. Some questions we asked were “have you and your employees received any cybersecurity training?”, “do you know what multi-factor authentication?”, “how often do you back up your systems?” and more. We were able to have a great discussion and I can’t wait what’s more that has to come with our partnership. Creating the poster for the business was really fun. We drew flowers on the “welcome” sign and used fake flowers around the board. We also went around the community for Valor Assignment to help prepare us for the interviews with our clients. It was harder than I expected because at the time we went it was lunch time. Most businesses didn’t have time or the people who handle the IT weren’t in. I’m looking forward to the next couple weeks with the internship.