

Johnny Gomez-Reyes



EXPERIENCE

Ross Stores, Inc., Newport News, VA — Sales Associate

January 2024 - PRESENT

- Manage sales floor and inventory
- Accommodate customers via telephone
- Systematize product and merchandise
- Greet and assist customers

EDUCATION

Warwick High School, Newport News, VA — Advanced-Diploma w/Honors 2024

August 2020 - July 2024

Old Dominion University, Norfolk, VA — B.Sc. CyberSecurity

August 2024 - 2028

- Expected Graduation Date 2028

SKILLS

Technical and Computer Proficiency: Ability to navigate technology and software alike.

Customer Service: Providing excellent customer service and addressing customer needs effectively.

Teamwork: Ability to work well with others and contribute to a team environment.

Time management: Efficiently manage time to meet deadlines and handle multiple tasks.

Bilingual: Proficient in both English and Spanish.

Adaptability: Flexible, Ability to learn quick, Open-mindedness.

Attention to Detail: Accuracy, Thoroughness, Quality control.

Problem-Solving: Prioritization, Delegation, Resourcefulness.

LANGUAGES

• English

• Spanish