Joseph Foley

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EDUCATION

Old Dominion University | Norfolk, VA Graduation: May 2025 Major: Cybersecurity | Minor: None Cumulative GPA: 3.36 / 4.00

PROFESSIONAL EXPERIENCE

Chipotle Mexican Grill, Service Manager | Norfolk, VA May 2024 - Present • Crew Member for 8 months before being promoted to manager. Duties include leading the shift and making sure expectations are met. Responsible for overseeing the restaurant's daily operations, ensuring compliance with food safety standards, and maintaining high levels of customer service. Led and managed staff, optimized restaurant performance, and addressed customer concerns to ensure a positive dining experience

• Oversaw food preparation processes, ensuring adherence to health regulations and company quality standards, while minimizing waste and optimizing efficiency

E-Sports, Esports Arena Manager | Norfolk, VA October 2022 – September 2024 • Managed the arrival and departure of visitors to the Esports Arena, ensuring a smooth and welcoming experience. • Implemented a streamlined process for checking in and out gaming equipment, keeping a keen eye on equipment availability and functionality.

• Greeted and engaged with students to foster a sense of community within the arena, creating a positive and inclusive environment.

• Handled computer software and equipment, regularly updating systems to maintain optimal gaming performance. • Conducted informative and engaging Esports Arena tours, showcasing facilities and explaining features to potential visitors, enhancing their understanding and appreciation of the arena.

- Kappa Delta Rho | Norfolk, VA August 2023 Present Organized and participated in philanthropic fundraisers, rallying KDR members and engaging the University community to support the B+ Foundation, showcasing dedication to making a positive impact.
 - **Convened** with fellow KDR members, dedicating time each week to develop and implement event plans, ensuring a well-coordinated and effective approach to fundraising and philanthropic activities.

SKILLS

• Knife skills

- Grill, Line, Cash, and Restaurant crew experience.
- Visitor Experience Management
- Equipment, Inventory, and Maintenance management
- Community Building
- Technical Systems Maintenance
- Tour Guiding and Presentation
- Fundraising Coordination
- Community Engagement
- Event Planning
- Team Collaboration
- Strategic Planning