

# Justin Wayne White

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Online Portfolio: <https://sites.wp.odu.edu/justinwhite216>

## **EDUCATION**

Old Dominion University, Norfolk, VA

Bachelor of Science

**Major:** Cybersecurity

**GPA:** 3.4

Expected Graduation: December 2025

Tidewater Community College, Virginia Beach, VA

Associates of Science

**Concentration:** Computer Science

**GPA:** 3.0

August 2023

## **Relevant Courses**

- IT 315: Intro Network & Security
- CS 462: Cybersecurity Fundamentals
- CRJ 406: Cyber Law
- CYSE 270: Linux System
- CYSE 301: Cyber Techniques & Operation
- CYSE 407: Digital Forensics

## **Skills**

- Customer Service
- Critical Thinking and Problem Solving
- Proficient Programming
- Linux
- Metasploit
- Wireshark
- Cain
- Adaptability

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## **Experience**

**Harris Teeter, Virginia Beach, VA**

**August 2021 – Present**

**Job Title: Dairy Clerk**

- Developed strong communication expertise through relationship building across organizational levels, fostering collaborative environments with management, colleagues, and customers to ensure seamless operations and a pleasant customer experience. Achieved skill in accurately managing cash drawers, balancing daily transactions, and efficiently answering client inquiries while maintaining great service standards.
- Promoted to the stock department and received training in assisting inventory management. Gained proficiency in item accounting supports store operations to achieve customer's needs and satisfaction KPI.

**Food Lion, Virginia Beach, VA**

**January 2019 - August 2021**

**Job Title: Customer Lead**

- Handled front-end operations by supervising cashiers and other leads, as well as staff schedules to guarantee adequate coverage. Developed competence in transaction processing, cash management, and providing excellent customer service. Ensured correct cash drawer management by regularly balancing registers and promptly resolving any inconsistencies.

## **SUMMARY OF QUALIFICATIONS**

- Six years of retail experience in various roles including team leadership
- Proficient in programming and critical thinking
- Excellent communication skills and customer service experience
- Basic knowledge of operating systems
- Proficient understanding of computer applications with focus on digital systems
- Basic knowledge of network systems and management