

Reflection paper

Date: January 22, 2024

Title: First fifty hours of Internship at Marshalls Distribution Center

I wanted to discuss some of my experiences from the first fifty hours that I worked as an intern at the Marshalls Distribution Center. It's been a combination of engaging activities and practical education.

- **Exploring the AS400 SCAN System:** Exploring the complexities of the AS400 SCAN system has been one of the unique parts of this internship. Using command line functions to navigate its menus has proven to be a fascinating task. An essential part of tracking goods across the enormous 750,000-square-foot facility is the SCAN system.
- **Flexibility of the SCAN Framework:** Notable is the way various roles use the SCAN system to accomplish their responsibilities. Power equipment operators, for example, use it to track pallets from point of origin to point of destination, establishing an extensive system of tracking items.
- **Inventory Management:** The inventory process includes systematically setting up bay positions so that drivers may work effectively. We may see total rack locations, current occupancy, and empty spaces by using the SCAN system's data. Reports assist in identifying any places that were missed after the drivers have finished their purging tasks. Uploading files to SharePoint for the financial control team to review is the last step.
- **Answering Phones and Providing Help:** Answering calls involves a range of duties, such as changing SCAN passwords, helping users who might have misplaced their last system login, and reactivating accounts that have been disabled because of repeated unsuccessful password attempts.

I've learned a lot in the initial 50 hours of the internship, and I'm excited to see what the next stages will bring.