

Kerby B. Guillaume

Email: kguil006@odu.edu Location: Norfolk, Virginia

EDUCATION

Old Dominion University

Bachelor of Science in Cybersecurity

Expected Graduation: December 2026

Relevant Coursework:

- Network Security
- Cybersecurity Fundamentals
- Ethical Hacking
- Risk Management
- Incident Response
- Security Operations

CERTIFICATIONS

Currently Pursuing

- CompTIA Security+
- Microsoft Azure Fundamentals (AZ-900)

Planned Certifications

- Microsoft Identity and Access Administrator (SC-300)
- Okta Professional Certification

TECHNICAL SKILLS

Operating Systems

- Windows 10/11
- Kali Linux

- Microsoft Windows Server (Fundamentals)
- Python (Fundamentals)

Cybersecurity

- Security Fundamentals
- Risk Management
- Incident Response
- Network Security
- Vulnerability Assessment
- Threat Analysis
- Security Best Practices

Identity & Access Management

- Active Directory Fundamentals
- User Account Management
- Password Resets
- User Provisioning
- Multi-Factor Authentication (MFA)
- Access Control Concepts

Cloud Technologies

- Microsoft Azure Fundamentals
- Azure Identity Concepts
- Cloud Security Basics

Customer Support & Business Systems

- End-User Support
- Technical Troubleshooting
- Customer Service
- Software Support
- Documentation
- Team Collaboration

PROFESSIONAL EXPERIENCE

Warehouse Operations Associate — Carrier Enterprise (2023 to Present)

- Utilize inventory management systems and technology platforms to track products and operational workflows.
- Maintain accuracy and attention to detail in high-volume environments.
- Improve organizational and problem-solving skills through daily operational challenges.
- Work collaboratively with teams to meet productivity and efficiency goals.
- Gained exposure to business technologies that sparked interest in IT systems and cybersecurity.

HVAC Branch Sales Associate — Carrier Enterprise (2023 to Present)

- Provide customer support and technical assistance while utilizing company software systems to process orders and manage operations.
- Troubleshoot customer issues and deliver solutions in a fast-paced environment.
- Maintain accurate records and documentation through internal business systems.
- Collaborate with team members to ensure efficient operations and customer satisfaction.
- Demonstrate strong communication and problem-solving skills while supporting customers and internal teams.

CYBERSECURITY PROJECTS & HANDS-ON EXPERIENCE

Home Lab & Security Training

- Completed hands-on cybersecurity labs involving network security, ethical hacking, and incident response scenarios.
- Practiced identifying vulnerabilities and implementing security controls.
- Developed familiarity with Active Directory administration concepts.
- Built foundational knowledge of Microsoft Azure cloud services and security features.
- Conducted security research and analysis of real-world cyber threats.

Security+ Preparation

- Studied security architecture, risk management, governance, incident response, cryptography, and security operations.
- Applied cybersecurity concepts through practical exercises and lab environments.
- Developed understanding of industry best practices and security frameworks.

