# **PROFILE**

**Comptia Security+ Certified**

Actively searching for the chance to apply my leadership, problem solving, communication and technical skills in the company. I am looking for opportunities to grow and learn more along the way.

# EXPERIENCE

**J & S Technology - IT technical support - June 2021 - Present**

Duties: Utilizing Zen-desk support app to receive clientele request about technical and security issues. This includes aiding clientele in operating applications, solving technical issues within applications, setting up anti - malware and logging systems to mitigate risk such as malware bytes and Logmein. Disable certain clienteles PC’s from utilizing external drives, hold meetings with companies employees in order to inform them on security practices and how to access their work emails, documents, etc. Also, doing backend work such as programming websites, and fixing software development issues.

1234 Main Street Anytown, State ZIP 123-456-7890 www.example.com

Lamar Claiborne

# **EDUCATION**

Old Dominion University, Norfolk, Va, Cybersecurity Degree, 2021-present , Concordia University, Ann Arbor, MI, August 2020 - May 2021, Ferrum College, Ferrum, VA, August 2017 - 2020

# **SKILLS**

* Works well with others
* Works well independently.
* Manages time well.
* Good communication skills.
* Good leadership skills
* Trustworthy
* Able to Multitask
* Familiar with Windows, IOS, and Linux
* Able to simplify technical terms
* Programming - Pyhton

# **REFERENCES**

**James Payne**

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