Lauren-Marie Ba

Objective:

To obtain a career where my experience gained will contribute to the organization's mission.

Education:

Eastern Florida State College- Biochemistry

August 2017- August 2018

• 250 Community College Pkwy SE, Palm Bay, FL 32909

Old Dominion University- Biomedical Science/Pre-health

• 5115 Hampton Blvd, Norfolk, VA 23529

August 2019- Present

Tidewater Medical Training- CCMA Program

March 2022- June 2022

Work Experience

Virginia Beach Health Department

August 2020-Present

Covid-19 Contact Tracer

- Contact individuals who have been exposed to Coronavirus
- Input exposed individuals in a monitoring system
- Contact individuals who tested positive for Coronavirus to gather personal and health information
- Provide information and resources regarding Coronavirus

Covid Case Investigator/Public Health Investigator

December 2020- September 2022

- Contact individuals who have contracted Coronavirus
- Complete HIPPA compliant interview regarding patient's diagnosis
- Collect symptom information and personal health information
- Provide information and guidelines regarding COVID-19

ZIM Integrated Shipping Company (Internship)

July 2019-October 2019

Export Coordinator

- Release bill of ladings to customers and companies once their containers have sailed
- Respond to customers in a professional manner via email
- Work in an office environment meeting the contacts per hour benchmark everyday

Blue Moon Tap House

June 2019-August 2019

Hostess

- Seat customers according to the seating chart
- Run food to tables
- Host events

Adecco

May 2018- April 2019

Email/Chat/Phone Agent

- Answer emails, chats, and phones in a professional manner
- Attend to customer requests and needs while adhering to policy

Chick-Fil-A

Manager/Team Leader

Aug 2016 –March 2020

- Assign chores and tasks to employees for the day
- Open and close the restaurant
- Count drawers and money
- Report to the owner finance reports and food waste percentage

Zumba Instructor

January 2018- March 2022

- Teach choreographed dance routines to classes
- Maintain a safe exercise environment for students

Medical Skills

- Certified Clinical Medical Assistant- CCMA
- BLS/First Aid Certified
- HIPAA/OSHA Compliant
- Patient Education
- Patient Vital Signs/Exams

Divine Healthcare

Clinical Medical Externship

June 22, 2022-June 29, 2022

- Patient Vital Signs/Exams
- Administer insulin shots
- Run EKG/ECG
- Draw blood from patients
- Schedule patient appointments and call for reminders
- Administer urine and COVID-19 tests
- Process and organize patient charts
- Update patient charts with notes and test

Key Skills and Languages:

- Spanish Beginners Level
- French Proficient Level (Fluent)
- Proficient with Microsoft Word, PowerPoint
- Piano advanced level