**Latabitha Davis**

**Task 5 Research Plan**

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**Identify the Stakeholders**

Our textbook defines the term stakeholders as people who are personally involved with the program, derive income from it, sponsor it, or are clients or potential recipients of the program's services (Linfield & Posavac, 2018). With that definition the stakeholder I would like to evaluate are some of the clients seeking the program or already involved in the programs. Other stakeholders of the facility I want to evaluate would be the staff that work with the clients. Also, board members, the Director of growth and strategic planning, community leader, counselors, and crisis workers. For higher resource such as Chief Executive Officer Thaler McCormick and Chief Operating Officer Sarah Johnson, Chief People Officer Sharhonda Woods if they are available on site. Getting different perspective and roles from each director having a different stakeholder’s position that has a different aspect to the program.

I believe the stakeholder at Forkids would play a major role in my evaluation. They would give me a better understanding the program and how it really works to help clients.  I’ll be able to get their point of views for the vision and mission of the company. See how the company has continue to grow in the community and helping clients fulfill their needs in crisis. They would also be able to give me firsthand information on how things run each day. From the clients I would be able to get outside opinions, suggestions and comments about the company that could help bring to the attention of the stakeholders. It’s rather exciting to be evaluating a company I would like to possibly join in my future. This will also open my eyes to see if this is a company I would want to work for in future.

**Identify the type of evaluation.**

There are many types of evaluation questions used for many different purposes for the form of evaluation. An evaluation can help others learn and understand the types of evidence. There are different evaluation models that can be used when planning. The improvement-focused approach serving the needs of stakeholders, offering suggestions and information from those who are really doing the work.   Helping to improve the programs when discrepancies are noticed or pointed out. Problems that occur between the program objectives and the needs of targeted group. I would be concerned to see if the clients ‘have unmet needs? Do staff members have the needed skills or has it been difficult to teach them due overwhelming clients and not enough staff members. It concerns me to see if the stakeholders feel the program is solid or needs to be improved. According to the text, the improvement-focused approach best meets the needs the criteria necessary for effective evaluation. (Linfield & Posavac, 2018) Comparing the goals to what is occurring at agency. The evaluation wont just be about the negative or failures within the agency but also to show stakeholders such as the manger about things that are working really well within the agency offering suggestion and information for those who really do the work. This evaluation will also help improve employee morale learning more from and with them about what clients expect from the services they offer.

**Evaluation Question**

The two overarching questions I’ll present to the agency Forkids, Inc. First, how effective is the program at meeting the client’s needs? Completing the needs of a crisis response, the community needs can be met, and lives can be saved and changed with services offered by the agency. As for Forkids Inc. how’s the agency helping homeless families with shelter, jobs, and education resources. Second, how effectively does the program reach its target population? What geographic area will they serve? What impact will the interventions have on the people seeking help or already in the program? The organizations or systems are they meeting the needs of the clients? Are the policymaker, stakeholders and mangers being accountable for the skilled and services they offer to client?

**Type of evaluation align with question.**

The improvement- focused approach aligns with the evaluation to determine the effectiveness of the homeless crisis program this help researcher identify strengths and weakness of the program. WHAT the method of taking one needed improvement and focusing on completing the improvement. WHY helping the evaluation stay focus on a single area and make good process towards getting responses and answers. HOW preforming the evaluation to determine what could use improving or what’s working well for the agency.

**Data collection methods**

Collecting data for the evaluation I’ll use a couple different methods. Such as interviews I would use towards to children in the after-school program. Friendly, interview style of questions will help get feedback from the children more quickly and easier. Children attention span won’t last long if they are not interested they won’t fully help the evaluation process. I would also interview participants in the program. This will help avoid putting anyone on the spot if they can’t read or write. When it comes to staff, I would offer a survey collection of data I’ll also assure them the survey is about the program not the them personally. This way they will be more willingly to complete the form. The survey would be confidently and no names would require. When it comes to Crisis hotline department, I would use the observation. To avoid interpreting I would sit and be observative of the process.

**Research Method**

If the researcher uses numbers, they are using a quantitative measure; if they use a descriptive style, it is qualitative measure; and if they are somewhere in between, it is a mixed method. The method I would choose is qualitative data includes words, opinions, thoughts, feelings, and behaviors and lots of details. This will allow me to obtain lots of details about specific areas, people, or groups. Researching other studies about the agency and other agencies that offer the same type of program. Participants perceptions of the agency or program.

**Research method best addressing evaluation question.**

The collection of data will help me put my evaluation together to report my findings of weather the ForKids Inc, agency is making a difference within the homeless crisis population. Using interviewing and surveying both verbally and written. Many people will share their opinions if they believe that their efforts can help improve the services for clients.

**Reference Page**

Linfield, Kenneth J. “Program Evaluation: Methods and Case Studies.” *Google Books*, Routledge, 3 Sept. 2018, https://books.google.com/books/about/Program\_Evaluation.html?id=MpFoDwAAQBAJ.