Task 6 Protocol

Develop Protocol observations

Question will use in my interview will be

1. What types services do they offer and to whom qualifies for the program?
2. What’s their targeted population? Family units, single parents?
3. What is their success achieved rates for the clients?
4. Are they able to work with people that speak different languages?
5. Housing Crisis counselor are they on site or referral?
6. What’s their turnaround time for client in crisis of housing?
7. What has contributed to the success of the operations of Forkids? Has this been direct contribution to the 33rs of operation if so how?
8. What restrictions are in place for clients enrolled in the program?
9. How do they assess the crisis when clients call in?
10. Where does the agency resources come from?
11. How do they assess the clients in crisis when they call in.
12. What happens if a client complains about their service?
13. For the stakeholders I would ask what is your role in this program?

Where do they get their referrals from private or public?

at I think would be a good one to focus your evaluation on is