

# Logan Gutierrez

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## SKILLS

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- Teamwork
- Problem-Solving
- Customer Service
- Leadership
- Unix
- Wireshark
- Python
- Excel
- Linux
- IT Hardware Support
- AWS Cloud
- Risk Assessments

## EDUCATION

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**Tidewater Community College**  
*Associate of Science, Cyber Security*  
3.89 GPA

Virginia Beach, VA  
Fall 2022 - May 2025

**Old Dominion University**  
*Bachelor of Science, Cyber Security*

Virginia Beach, VA  
Fall 2025 - Projected finish 2027

## WORK EXPERIENCE

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**Discount Tire**  
Sales Associate

Virginia Beach, VA  
February 2022 – October 2025

- Provide exceptional customer service, guiding customers through tire selection, maintenance, and repair options tailored to their needs.
- Contribute to store sales by understanding inventory and assisting with product recommendations, achieving high levels of customer satisfaction.
- Lead the service team by assigning tasks and overseeing work on customer vehicles, ensuring efficient workflow and adherence to safety and quality standards.

**Urban HotPot**  
Server

Chesapeake, VA  
August 2025 – Present

- Provided exceptional customer service in a fast-paced dining environment, ensuring a positive guest experience from arrival to departure.
- Accurately took and delivered food and beverage orders while maintaining strong attention to detail.
- Assisted teammates during high-volume periods to maintain smooth and efficient operations.
- Handled customer inquiries and concerns with professionalism and efficiency.

## UNIVERSITY PROJECTS

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**User Information & Password Validation System**

November 2024

- Developed a Python-based user management system that collects user information, generates user IDs, and validates passwords based on security criteria.
- Implemented an interactive menu-driven interface with beginner-friendly functions for extracting initials, testing password strength, and managing user input.

## CERTIFICATIONS

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CompTIA Security+ 701

Expected 2026