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CYSE 368

Reflection #1

My First Week

My first 50 hours at the Ducats Group, a business consulting company, have been a highly educational and insightful journey. The onboarding process was thorough, providing a comprehensive overview of the company's structure and operations. During my initial week, I had the privilege of shadowing my mentor, who explained the intricacies of our business model, the companies we collaborate with, and the specific services we offer to our clients. This period was crucial in helping me understand the broader context of my role and the value we deliver to our clients.

After this foundational week, I was presented with the opportunity to choose an area of focus for my internship. This autonomy was empowering and demonstrated the company's trust in my ability to contribute meaningfully. I identified a significant gap in our vulnerability scanning process, specifically in the way results were stored and accessed. The current system, utilizing ConnectSecure, only allowed us to view the most recent scan results, which was insufficient for tracking progress over time.

To address this issue, I proposed and implemented a new system for organizing and storing scan results. I created a series of folders and spreadsheets designed to archive monthly results comprehensively. This organizational method enables us to present a clear and detailed progress report to our clients, showcasing improvements and areas that need attention. By

systematically saving the results, we can now provide a historical perspective that is crucial for strategic decision-making and demonstrating the effectiveness of our services.

This initiative not only enhanced our internal processes but also highlighted the importance of continuous improvement and proactive problem-solving in consulting. I am proud of the contribution I have made in these first 50 hours and look forward to further refining my skills and making a positive impact on the company and its clients. This experience has reinforced my interest in business consulting and my commitment to adding value through innovation and diligence.