

EDUCATION

Bachelor of Science in Cybersecurity

May '23

Old Dominion University

Norfolk, VA

- **GPA:** 3.43/4.0
- **Good Academic Standing** for 8 consecutive semesters | Aug '17 -May '23
- Relevant Coursework:
 - Introduction to Network & Cybersecurity | Problem Solving and Programming C++ | Intro to Unix for Programmers | Cryptography for Cybersecurity | Cybersecurity Techniques and Operations | Network Security
 - Cybersecurity Fundamentals | Law and Digital Forensics | Cybersecurity Techniques and Operations | Red Hat Linux | Applied Machine Learning in Cybersecurity | Windows System Management and Security
 - Cybersecurity Ethics | Cybersecurity of Technology and Society | Amazon Web Services Cloud Foundations | Cyber Strategy and Policy | Digital Forensics

ADDITIONAL EXPERIENCE

Manager of Quality Interventions

Sep '17 - Present

Molina Healthcare

Remote, VA

Compliance

- Complied with HIPAA and HITECH regulatory standards to protect patient information.
- Conducted research on data sharing and provider network products and services as part of identifying new tools to enhance quality performance of providers.
- Pitched and coordinated demo scheduling for new technology platforms such as SFTP file transfer and Electronic Medical Record access.

Training and Education

- Creation of job aids, standard operating procedures, and training materials. Training new staff and staff performing below standard performance.
- Performance Management and coaching with staff on a weekly-quarterly basis.

Incident Response

- Responding to adverse events, medical data errors, patient and provider complaints.

Data Analysis

- Analyzing available data to measure the effectiveness of interventions and identifying areas for improvement.
- Analyzed network structure periodically and developed comprehensive reports for the management to improve efficiency

KEY SKILLS

- **Employee Management • Security Analysis • Threat Analysis • Risk Management • Performance Monitoring • Website Development • Customer Service • Project Management • Communication Skills**

Technical Skills: C++, HTML, Java, Wireshark, WordPress