

Micah Bowles

Culpeper, VA, 22701

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SUMMARY

Dynamic professional transitioning to **Cybersecurity and Information Technology** with a strong foundation in **IT principles, network security, and risk management**. **CompTIA Security+** certified and currently pursuing a B.S. in Cyber Security. Proven ability to excel in fast-paced retail environments, demonstrating exceptional client service, high accuracy in cash handling, and effective teamwork, all while maintaining a commitment to security protocols and operational excellence.

WORK EXPERIENCE

SALES ASSOCIATE

TJX, Culpeper, VA | *June 2025 – August 2025*

- Engaged proactively with customers to build rapport, enhance loyalty, and provide exceptional client service.
- Managed stock rotation and restocked shelves efficiently to maintain optimal product availability and store visual appearance.
- Processed returns, exchanges, and refunds accurately in compliance with all store policies.
- Utilized the store system to locate products and check merchandise availability across multiple sites for customer convenience.
- Prepared merchandise for the sales floor by accurately executing pricing and tagging procedures.

CREW MEMBER

Sizzling Platter, Culpeper, VA | *November 2024 – February 2025*

- Provided high-quality customer service by greeting customers and consistently meeting preparation quality expectations.
- Operated cash register with **high accuracy** to process final bills and various forms of payment.
- Prepared food products in strict adherence to restaurant, health, and safety standards and procedures.
- Collaborated effectively with teammates and demonstrated a strong aptitude for receiving and implementing coaching from management.
- Maintained a clean and sanitary environment for food preparation, equipment, and utensils across all stations (front counter, drive-thru,

SKILLS

CompTIA Security+ Certified

Microsoft Excel Professional

Microsoft Word Professional

Technology/IT Expert

Retail Loss Prevention

Upselling

Exceeding Sales Goals

Client Service

Customer Engagement

Promotional Support

Excellent People Skills

Verbal/Written Communication

Team Collaboration

etc.).

EDUCATION

BACHELOR OF SCIENCE IN CYBER SECURITY (Current)

Old Dominion University, Norfolk, VA

- Current Status: On track
- Member: Cybersec Club

ASSOCIATE OF SCIENCE IN ARTS AND SCIENCES

Germanna Community College, Culpeper, VA | *Graduation: May 2024*

- **Summa Cum Laude Graduate**
- Ranked in the Top 10% of the class with an **Above 3.6 GPA**.
- Achieved **Dean's List** and **Honor Roll A & B** every semester.

VOLUNTEERING

COMMUNITY SUPPORT VOLUNTEER

Culpeper Baptist Church | *3 Months*

- Contributed to the successful execution of morning services by managing behind-the-scenes tasks, including lighting and sound.
- Helped maintain area cleanliness and organization for community events.

LANGUAGES

Spanish (Conversational)

English (Native)