

My internship is at 360IT Partners, it is a local/growing IT company that has clients all over the country but their main focus and clients are in Virginia Beach, Norfolk, and out to Richmond Virginia. I have just completed 50 hours as I am only able to work two times a week. My days are very interesting and fun, I normally get in at 9 am and do some school work for about an hour to an hour and a half while I wait for the on-site guys to arrive and then I will go with them. If it takes them a little longer I will start to shadow and help the in-house guy who goes in-depth with fixing/working on different tech parts. So far I have set up a lot of companies' desktops and workstations with plug-ins and software updates and even uninstall software to install our security software. I was also able to do some deliveries to their clients whether it is laptops wireless access points or even power banks. I have also installed my wireless access points (WACs) to communicate with other WACs in company buildings. There were some problems with ethernet ports going bad and having to relocate either a WAC or some docking stations. The most complicated thing I have done/watched was transferring one server over to a new server as we had to locate where exactly some of the cords were and plug them into the right server as it was a split company building. Overall my first 50 hours have started a little slow but I have also been able to learn a decent amount, especially in the IT department.