

My long time here at 360IT Partners isn't coming to an end anytime soon. I have now made lots of good friends while still being able to learn everything there is about the IT industry and how it pairs really well with cybersecurity. I haven't been going on-site as much anymore as the on-site guys have been busier with clients that are hours away. So with that being said I have had more time to be in the office working hands-on with either old computers or even some switches and in-house projects. They even allowed me to hop on some help-desk calls to where I can assist clients through accessing their computer remotely and be able to troubleshoot any problems it is that they have. They have this software that they wrote called Keseya and it allows anyone with access to remotely take over any employee's computer or client's computers as we are in charge of their IT, (for companies that have no IT department). This was an interesting part that I wouldn't say I enjoyed but I also didn't dislike it. As I go farther and farther into the IT world and the jobs I'm realizing what I do and don't like. I enjoy moving and being more active than sitting at a desk hence why I prefer to go on-site and work on problems for clientele being hands-on. Sitting behind the desk and taking calls I could do for a little or if I was just trying to make money but I rather be up and active and actually moving. Overall I have had a steady pace working here and maintained a regular schedule with the company.