

The internship's pace has stayed the same since my time here. We haven't had any crazy server meltdowns or any sort of panic time where something dramatic happens, which is always good news when you are an IT company with hundreds and hundreds of clientele. I have spent a lot of my recent days with Earl and the on-site technician. Recently we just went out to a client and had to replace batteries in the UPS battery backup system. The majority of them look like such but range in size depending on what systems need to be backed up. These systems are used



in case the power goes out the entire Network is plugged into this and will keep you up and running temporarily until power is restored in the building. Once that was completed we neatly re-organized the server racks and put all the ethernet cords plugged into the switches in a neat order to be easily tracked. Earl and I then moved on to another client that was supposed to be a simple pickup/dropoff of

laptops. It then turned out to be a little more difficult as the client was having problems with their printer. He wanted the printer to be wireless instead of hardwired so once we did a little bit of troubleshooting we were able to ping the IP addresses and go from there. It didn't take too long but we did successfully fix and link his PC and printer together. If I have learned anything here it is definitely that printers are the biggest IT pain there is.