

As this is my last reflection paper for working at 360 IT Partners it was a sort of bittersweet moment. I have enjoyed every minute of working here and still am unsure if they are going to offer me a position working there maybe even part-time which would be really nice. Either way, the last 50 hours have been somewhat the same as previous ones. There wasn't a crisis like before to where everyone panicked. It has been a calm last 50 hours just doing daily checkups on clients and recycled laptops going back out to other clients. Although I did go on site again with Earl to Williamsburg. We had to go to a dental office and switch out some PCs and just do a checkup on their server room. They made it really easy on us this time as the dental office uses a cloud so instead of having to transfer over all of the data on the files we can just shut down and replace and use their login and all the data is still right there in their cloud folder. Once that was done we checked their server room and everything was intact but the server room was extremely hot. We told them they needed to get some sort of cooling devices either fans or small AC units inside of the server room. We then moved to another office to where we went around to specific computers and had to add in more RAM to their PCs. Once those were done we had nothing left on the tickets and headed back to the office. That was close to my last day and I've had a blast working there and learning as much as I can from all of the professionals.