

Harris County Public Library

Mission, Vision & Values

Mission:

Harris County Public Library provides information and resources to enrich lives and strengthen communities through innovative services within and beyond our walls.

Vision:

Your pathway to knowledge.

Values:

We C.A.R.E. About Our Customers

We strive to provide:

C - Comfortable and Clean Libraries

Including:

- Well maintained buildings and equipment
- Comfortable furniture
- Good lighting and signage

A - Attention to Your Needs

Including:

- Friendly staff
- Timely answers and referrals
- Respect for your privacy
- Suggestions are always welcomed

R - Reliable Resources in a Variety of Formats

Including:

- Up-to-date collections
- The 24/7 HCPL eBranch website
- Technology-enhanced services

E - Exceptional Library Services

Including:

- Well trained and knowledgeable staff
- One-on-one circulation and information assistance
- Community-inspired programs and displays