

Kayleigh Pendrick

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EDUCATION

Old Dominion University, Norfolk, VA
Master of Library and Information Studies
Concentration: Public Librarianship
GPA: 4.0

December 2023

College of Charleston, Charleston, SC
Bachelor of Arts
Majors: Psychology & Women's and Gender Studies
GPA: 3.92

May 2016

RELATED EXPERIENCE

Mary D. Pretlow Anchor Branch Library, Norfolk, VA - Intern

AUGUST 2023 - DECEMBER 2023

- Mastered maker studio mini studios, including music recording, photo/video, and sewing/design.
- Supervised maker studio activity, such as orientation and recreational programming and patrons' free use of studio.
- Developed and implemented STEM, art, and anime teen programming.
- Designed holiday displays for and optimally reorganized materials in children's and adult collections.
- Registered new library cards, operated book drop, charged and discharged resources, and pulled and logged holds.
- Assisted patrons with technology use, readers' advisory, and locating library resources.

Book Exchange, Norfolk, VA - Shift Lead/Bookseller

AUGUST 2019 - DECEMBER 2023

- Customized the store's collection by selecting book and media options that best serve our customer base.
- Improved the store's categorization system by adding more specific genre sections and organizing books within these.
- Designed multiple book displays every month to highlight holidays, specific themes, and cultural heritage months.
- Earned leadership role with increased responsibilities including inventory inspection, employee support and guidance, and de-escalating difficult customer interactions.
- Trained 9 new employees.
- Provided readers' advisory services for child, teen, and adult customers.

St. Stephen's Youth Programs, Boston, MA - Social and Emotional Support Team Social Work Intern

SEPTEMBER 2017 - MARCH 2018

- Established strong relationships with tween students in an after school academic enrichment program for underserved youth.
- Implemented interpersonal communication and therapeutic art group programming to enable students to better express themselves through words and creative media.
- Led trainings on a variety of topics, including trauma-informed youth work, restorative justice, racial equity, and culturally sensitive social work practices.