

How does the shift towards remote work impact environmental sustainability and urban development, considering potential benefits and drawbacks?

My Nguyen

Old Dominion University

IDS 300W – Interdisciplinary Theory and Concepts

Professor Baker

August 2, 2024

How does the shift towards remote work impact environmental sustainability and urban development, considering potential benefits and drawbacks?

Introduction

The traditional workspace paradigm has undergone a seismic change due to the COVID-19 pandemic, which led to the emergence of the most outstanding remote work “experiment” in human history, speeding up the lasting trend towards digitalization and flexible, remote work. The proportion of individuals working from home in the United States alone increased from a mere 5% before the pandemic to 40% during the pandemic's peak (Kyliliet al., 2020). The surveys conducted after the lockdown and resumption of normal activities indicated that more than 91% of employees who worked remotely during the pandemic wanted to continue their hybrid work arrangement, and close to 80% of employees were ready to allow remote work (Roberto et al., 2023). By the end of 2023, about 15% of full-time employees worked from home, with 30% more working a hybrid model (Gupta et al., 2024). Projections indicate that more than 40 million Americans will be working remotely by 2025, as the future of remote work is auspicious, with the workers’ preference supporting this trend (Gupta et al., 2024). Based on the trends witnessed during the pandemic, it is highly likely that the current transition toward increased remote work will significantly affect environmental sustainability and urban development patterns in the future. However, emerging evidence shows that there is increased energy consumption in homes, increased short trips and non-work travel, and individuals feeling lonely, isolated and without a clear boundary between work and community engagement, thus offsetting the perceived benefits of this trend on environmental sustainability, urban planning, and work-life balance. As more people embrace remote work, it is thus vital to develop the best solution that will tap into the benefits of remote work on the environment, people’s well-being, and urban development

while mitigating the counterbalance associated with the identified problem. The paper highlights the use of interdisciplinary strategies with the best solution to the issue.

Justification for Using the Interdisciplinary Approach

Remote work has emerged as a prevalent practice in the contemporary workplace environment, with the ever-increasing number of employers successfully adopting and applying the concept. The new norm is embracing the emerging remote work trends and creating a workplace culture that supports remote and hybrid work (Huang, 2024). These developments have had a profound impact on the bottom line of most firms, primarily due to the increased diversity of the talent pool for qualified employees and the reduced administrative costs. Research indicates that an average employee stands to save as much as \$12,000 every year by shifting to work online (Huang, 2024). With such benefits projected for embracing remote work, companies and employees are eager to adopt the new trends. However, remote work has many more implications with far-reaching influences spanning multiple fields. Urban development is one of the significant areas that stand to be influenced, as the switch toward having more people working from home will bring unprecedented changes in the demand for commercial real estate, public infrastructure, and residential patterns (Huang, 2024). For example, since the pandemic period, studies have shown that there has been a significant shift in the demand in urban vs. suburban areas, with a notable migration pattern showing more people growing their preference for rural and suburban living (Huang, 2024). This move has been primarily driven by the increased desire for much bigger living spaces to allow individuals to work from home, thus isolating them from actively engaging in community engagement and using the public spaces, infrastructure, and shared systems as they embrace isolation.

A closer look into the trends associated with the issue of remote work indicates that the issue covers more than just sociological aspects of human life and vital aspects of

environmental sustainability and urban development initiatives. The trend is a practical contributor to ecological sustainability, as it has been reducing fossil fuel consumption by a significant degree. Environmental studies have proved that these fuels are the largest-selling commodities in the global market because more than 90% of the world's transport engines comprise petroleum products. The world economy is supported by the transport system on mineral fuels, including coal, paraffin, diesel, and gasoline (Gupta et al., 2024). Therefore, the difference would be significant if half of the fuel users could stay and work from home. The same environmental science approach gives a better insight into the influence of the trend at the individual level, showing how cutting down each person's carbon footprint helps workers save the money they would use to buy fuel or bus fare.

The third aspect necessitates using the sociological model to understand the influence of remote work arrangements. One of the leading issues affecting employment in the contemporary world is the need for work-life balance (Roberto et al., 2023). Other aspects of the move are the social stratification and community engagement initiatives associated with hybrid and remote work. The benefits for the employees, their families, and active role in community programs that emerge through the new work arrangements have pushed close to 98% of workers recently surveyed outwardly express their desire to work remotely or at least part of their work to be done remotely (Tao et al., 2024). A sociological perspective is the best way to explain and understand the overwhelming growth in the workforce's affinity towards autonomy, flexibility, and work-life balance offered by the remote work program. With the three aspects deeply embedded in the issues surrounding remote work, a holistic grasp of these interrelated matters can only be possible using an interdisciplinary approach. Such an approach is vital for developing comprehensive strategies for the identified issues.

Literature Review

Urban Development Perspective

From the time when the world started to experience a significant transformation in the work arrangements toward remote work during the pandemic, scholars started researching to understand how the move would affect real estate and urban planning in the long run. The study by Huang (2024) established that a migration trend from urban centers to suburban and rural regions will continue in the foreseeable future. As people work from home, they need more space and a serene environment to have greater focus and be more productive. Recent studies in real estate also show that the industry is already experiencing some severe price adjustments, with the suburban regions experiencing price inflation, whereas the housing prices in urban areas with high population density are cooling (Gupta et al., 2024).

Recent studies show that investments have recently been redirected toward enhancing the digital infrastructure to advance remote work initiatives instead of expanding the physical transit network (Kylili et al., 2020). Additionally, recent studies further show that urban planners are increasingly focusing on developing communal green spaces as the demand for extensive office spaces continues to decline. The issue has led to promoting community well-being and creating a much healthier urban environment. Moreover, the development of future urban workspaces is inclined toward more co-working spaces that offer flexibility for individuals pursuing professional environments without commuting (Khader, 2024). As a result, office buildings are bound to undergo profound transformation due to the reduced demand for traditional office space prompts and increased shift towards mixed-use developments. Some areas have already had office buildings repurposed into community centers, retail spaces, and residential units, which prove the urban areas' evolving function (Yang et al., 2022).

Environmental Perspective

The influence of remote work on overall energy has been mixed, with various studies establishing a positive impact while others finding a neutral or adverse effect on energy use. Yang et al. (2022) assert that these impacts broadly vary based on the individual characteristics of each employee (such as their wealth, family size, attitudes, awareness, etc.), situational factors (i.e., season and geographic location), and home infrastructure (e.g., supplier and building energy ratings). Nonetheless, the overall benefits of the current trends include reduced vehicle emissions as fewer people commute to work. For instance, during the pandemic, global CO₂ emissions were significantly reduced by the most significant magnitude in history (The International Energy Agency, 2023). Moreover, with fewer people in offices, the energy used for heating, cooling, and lighting significantly lessens. Most importantly, air quality improved by as much as 50% (in areas like New York) during the pandemic, when people could not commute to work (McPhail et al., 2024). Even though the observations made were temporary in some areas, they offer crucial insights into remote work adoption and contribution to a more sustainable future. Such lessons must be used to protect the environment.

Despite the environmental benefits of reduced commuting to work, emerging evidence shows rebound effects, including increased short trips and non-work travel (Gupta et al., 2024). For instance, in a survey conducted on Californian employees who have been working remotely since the pandemic, the decline in the miles traveled by their vehicles was accompanied by a corresponding 30% increase in the average number of trips they took (McPhail et al., 2024). Therefore, the emissions from commuting must be reconsidered in light of the potential changes caused by the increased business-related travel (such as conferences and events).

Sociological Aspect

Recent studies indicate that remote work has been increasingly adopted due to perceived autonomy and flexibility, thus improving job satisfaction and work-life integration (Bhat et al., 2023). Nonetheless, using sociological studies, challenges like social isolation and blurred boundaries can have counter effects. On the positive side, studies show remote employees get more time for their families and pursue personal issues (Bhat et al., 2023). with no time wasted commuting, employees have more time to pursue their hobbies, bond with their loved ones, and exercise.

Other studies also indicate that working remotely has been assisting employees in enhancing their mental and physical health since employees can create their schedules and include different healthy habits as part of their daily routines (Curcuruto et al., 2023). On the other hand, the new work arrangements have blurred the boundary between personal life and work. The outcomes can devastate the work-life balance, as employees need help to disconnect from work and engage fully in their activities. During the pandemic, studies also identified that the lack of social interaction among company employees working remotely eventually leads to feelings of loneliness and isolation, thereby countering the benefits of the people's work-life balance.

Conflicts

Considering the three aspects highlighted in the discussion, various conflicts arise from different insights. The first conflict involves the issue of environmental science vs. urban planning, where the urban sprawl caused by the adoption of hybrid and remote work has been counteracting the environmental benefits arising from reduced commuting. The second conflict involves the issue of sociology vs. urban planning, with research suggesting that the increased preference for remote work converts commercial spaces to residential,

which can negatively influence community cohesion and vital social capital. Lastly, the other conflict worthy of addressing is the one between sociology and environmental science, where the isolation costs and increased energy consumption at home offset the ecological benefits of working remotely.

Interdisciplinary Approach Creating Common Ground

The influence of remote work on critical areas of human life, such as the work-life balance and community engagement, urban development, and environmental sustainability, represents a pivotal moment in how the contemporary world should envision future communities and cities (Curcuruto et al., 2023). The changes in housing prices represent the shift in the priorities of the working population, as they increasingly emphasize their quality of life over the need to focus on commuting convenience. Moreover, with the reduced number of daily commuters using public transport, cities have reconsidered their public transportation systems. By adopting a holistic approach toward the issue using a multidisciplinary model, society will effectively embrace the emerging challenges and establish the common ground to pursue the opportunities that the shift presents, thus fostering sustainable, resilient, and adaptable environments to the ever-shifting needs of the modern-day workforce. Therefore, the conflicts identified and assessed above can be solved using mixed-used development techniques that enhance cohesion within the community while balancing it with the increasing urban sprawl (Khader, 2024). Additionally, the environmental benefits of working from home can be maximized by encouraging employees to adopt home office setups with high energy efficiency capabilities. Lastly, urban policies should be revised to ensure that even though people work remotely, they are connected through open communication supported by strong and sustainable social networks supported by teamwork and administration support (Khader, 2024).

Testing the Approach

Solving the countereffects of the benefits from remote work requires combining the urban development refined approach with the environmental science approach that gives a better insight into the influence of the trend at the individual level, showing how cutting down each person's carbon footprint helps workers save the money they would use to buy fuel or bus fare to work. An average automobile uses about half a gallon of fuel for a 30-minute trip. Since an individual who commutes to work would consume about ten times the given amount (twice a day), the total fuel used would have to be multiplied by five for the number of days worked each week. The advantage of using the environmental science approach is that it makes the issue get overwhelming very fast, with the impact that commuting to work daily has on the environment. The approach makes the statistics sense, as the U.S. consumed approximately 134.83 billion gasoline in 2021 alone (Khader, 2024). However, these benefits would only work if the environmental science approach is applied to account for the increased short trips and non-work travel, as individuals are forced to take more trips to avoid feeling lonely and isolated. Using the interdisciplinary approach helps to measure the conflict arising when one model offsets the benefits of the other, thus offering an outcome that supports common ground for lasting solutions. For instance, a mixed-development strategy can help to transform office buildings into commercial powerhouses and residential apartments offering shared workspaces to eliminate social isolation, bring people together to share resources and reduce home energy use in remote work while still allowing them to work remotely. When designing remote work policies, organizations will thus consider the impact of factors like residential energy emissions when handling an issue like subsidizing home energy bills.

The report concludes that a unique opportunity exists for rethinking the influence of the remote work arrangement on employees, environmental sustainability, and urban

development. Using an interdisciplinary approach founded on mixed-use urban development can help the cities avoid excessive urban sprawl and simultaneously promote cohesion in the community. On the other hand, the environmental sustainability policies based on the benefits of reduced commuting and excessive use of energy in office facilities should be revamped by adopting energy-efficient practices when working within the home settings. Sociologically, isolation risks and loneliness arising from remote work should be balanced by increasing the initiatives that promote community engagement.

References

- Bhat, Z. H., Yousuf, U., & Saba, N. (2023). Revolutionizing work-life balance: Unleashing the power of telecommuting on work engagement and exhaustion levels. *Cogent Business & Management*, 10(2), 2242160.
<https://doi.org/10.1080/23311975.2023.2242160>
- Curcuruto, M., Williams, S., Brondino, M., & Bazzoli, A. (2023). Investigating the Impact of Occupational Technostress and Psychological Restorativeness of Natural Spaces on Work Engagement and Work-Life Balance Satisfaction. *International journal of environmental research and public health*, 20(3), 2249.
<https://doi.org/10.3390/ijerph20032249>
- Gupta, S., Vasa, S. R., & Sehgal, P. (2024). Mapping the experiences of work-life balance: implications for the future of work. *Journal of Asia Business Studies*.
<https://doi.org/10.1108/JABS-06-2023-0223>
- Huang, Y. (2024). Future of Workspaces: Real Estate Investments in Flexible and Remote Work Environments. *Highlights in Science, Engineering and Technology*, pp. 86, 102–107. <https://doi.org/10.54097/21ch6a96>
- Khader, S. (2024). *Making work-from-home work for you: optimizing work-from-home environments for improved overall health and well-being* (Doctoral dissertation, Boston University).
<https://www.proquest.com/openview/6f3da748b3b0a7ae80f1662a86944a74/1?pq-origsite=gscholar&cbl=18750&diss=y>
- Kylili, A., Afxentiou, N., Georgiou, L., Panteli, C., Morsink-Georgalli, P. Z., Panayidou, A., ... & Fokaidis, P. A. (2020). The role of Remote Working in smart cities: lessons learned from COVID-19 pandemic. *Energy Sources, Part A: Recovery, Utilization, and Environmental Effects*, 1–16. <https://doi.org/10.1080/15567036.2020.1831108>

- McPhail, R., Chan, X. W., May, R., & Wilkinson, A. (2024). Post-COVID remote working and its impact on people, productivity, and the planet: an exploratory scoping review. *The International Journal of Human Resource Management*, 35(1), 154–182. <https://doi.org/10.1080/09585192.2023.2221385>
- Olawale, O., Ajayi, F. A., Udeh, C. A., & Odejide, O. A. (2024). Remote work policies for IT professionals: a review of current practices and future trends. *International Journal of Management & Entrepreneurship Research*, 6(4), 1236-1258. <https://doi.org/10.51594/ijmer.v6i4.1056>
- Roberto, R., Zini, A., Felici, B., Rao, M., & Noussan, M. (2023). Potential benefits of remote working on urban mobility and related environmental impacts: results from a case study in Italy. *Applied Sciences*, 13(1), 607. <https://doi.org/10.3390/app13010607>
- Tao, Y., You, S., Zhu, J., & You, F. (2024). Energy, climate, and environmental sustainability of trend toward occupational-dependent hybrid work: Overview, research challenges, and outlook. *Journal of Cleaner Production*, 141083. <https://doi.org/10.1016/j.jclepro.2024.141083>
- Yang, L., Holtz, D., Jaffe, S., Suri, S., Sinha, S., Weston, J., ... & Teevan, J. (2022). The effects of remote work on collaboration among information workers. *Nature Human Behavior*, 6(1), 43–54. <https://doi.org/10.1038/s41562-021-01196-4>