Makayla Yeager

Virginia Beach, Virginia 251-509-9215 | makaylayeager21@gmail.com

Professional Summary

Friendly and dependable service professional with hands-on experience as a hostess, crew member, and cybersecurity intern. Proven ability to multitask, solve problems on the fly, greet guests with warmth, manage order preparation, and maintain high service standards. Experience working with computers and organizing data. Seeking a full-time serving position where strong interpersonal and technical skills contribute to outstanding customer service.

Education

Old Dominion University — *Currently enrolled* Online Cybersecurity Major

Work Experience

Cybersecurity Intern TST Fab Machine – Virginia Beach, VA May 2024 – Aug 2024

- Assisted with basic computer maintenance and software tasks
- Organized and maintained sensitive data in Excel spreadsheets
- Supported cybersecurity efforts through routine digital housekeeping

Hostess

HK on the Bay – Virginia Beach, VA **Dec 2022 – Aug 2022**

- Greeted and seated guests, creating a welcoming environment
- Cleaned and reset tables quickly to ensure smooth table turnover

• Prepared and packaged take-out orders accurately

Crew Member

Green Cat – Virginia Beach, VA May 2023 – Aug 2023

- Took and prepared customer orders with attention to detail and timeliness
- Maintained a clean and organized service area
- Communicated effectively with team members during busy shifts

Crew Member

Bruegger's Bagels – Virginia Beach, VA Dec 2023 – May 2025

- Managed both dine-in and take-out orders in a fast-paced setting
- Collaborated with coworkers to ensure high-quality service
- Balanced multiple tasks efficiently during peak hours

Skills

- Multitasking in fast-paced environments
- Problem-solving under pressure
- Customer service & communication
- Order preparation & accuracy
- Teamwork & collaboration
- Cleanliness & organization
- Basic Excel and data organization
- Computer troubleshooting support

Availability

Available full-time, any day, including evenings, weekends, and holidays.