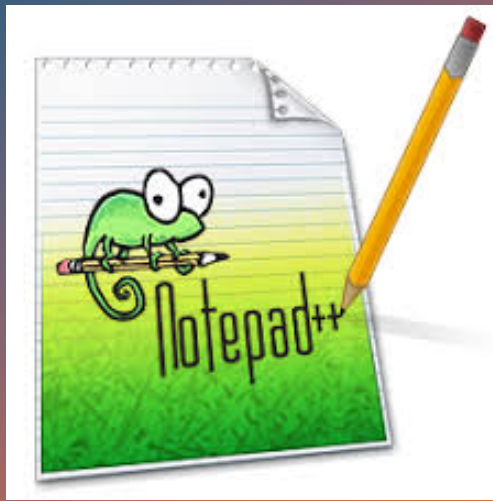

My 100 Hour Journey

By: Jonathan Morales



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Tickets and PagerDuty

- Firewall request
- Microsoft Defender
- Note Pad ++
- Phishing and Spam
- Rotational Staff Shadowing
- Hands on Email Analysis

PagerDuty

Step-by-Step Email Breakdown



Acknowledge alert



Begin notes Notepad ++



Preview the Email

Step 2: Investigation

- Note the Sender
- Microsoft Defender
- URL and Attachments
- Virtual Machine
- Verdict



Microsoft
Defender

Step 3: Take Action

1

Block
malicious
actors if any

2

Soft delete
emails

3

Note any
actions taken
and upload

4

Resolve and
mark false
positive or
positive

Reflection of The Past 50 Hours



Hands On

Interactive

Learn with
a purpose

The background features a light blue-to-green gradient. On the left side, there are several overlapping, curved, wavy shapes in shades of blue and white, resembling stylized waves or a modern logo. On the right side, there are similar curved, wavy shapes in shades of green and white, also resembling stylized waves or a modern logo.

Thankyou for
your time!