

Reflection Paper #3

With five weeks out of the twelve completed for my internship, I am finally starting to feel more comfortable with my work, asking questions, and other responsibilities. While I am still working through the challenges I face, there are a few projects and tasks I have completed that I feel proud of. One task I was assigned to, was creating an Asset Management Policy for the company. My mentor, Andrew Wilder, provided me with a few examples of other company policies and an outline of another company's Asset Management Policy (in which any sensitive information was redacted). Within ten days of being assigned this task and about twelve hours, I completed the document without help. The Asset Management Policy was changed to a Standard after our project manager reviewed it. The standard consists of ten pages, definitions, asset management standards, and other information deemed important. Once the project manager looks at it closer, I will fine-tune it with any changes that need to be made and send it off for approval. Next, I have been able to successfully handle most alerts that come up when I have security operations in the afternoon. If I have any questions about any specific alert, I jot them down and ask my coworkers who handle security operations all day. Lastly, after finishing the big Asset Management Standard, I felt I did not have much work to do, so I began asking my coworkers if there was anything they needed help with or could task to me. I was successful in this and assigned new work to clean up legacy domain admins. I have been emailing users to see why they are still using this admin account, if the user still works for the company, and removing any already disabled accounts from the domain group. So far, I have spent a lot of time working with another team to clean these accounts up and will likely be working on this project for another week or so. These are the tasks that I feel have been my most substantial accomplishments so far and have helped the team the most. Although I have gained confidence

in my work and communication with the cybersecurity team, I still face some struggles. I enjoy most of the projects and work I have been doing, but it is slow-paced at times. When it is slow, it is my responsibility to go out and find/ask for more work. Once I finish something, I am not regularly assigned work. Feeling productive has been the biggest challenge I have faced because there is not always something someone can task me with, so I try to find ways to stay helpful to the team. Overall, I have grown a lot throughout the few weeks of this internship and look forward to flourishing more before the twelve weeks are up.