

NICHOLAS DORSEY

Cybersecurity | Quality Assurance

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PROFESSIONAL SUMMARY

U.S. Navy Veteran and Lean Six Sigma Black Belt with 10+ years of operational leadership, quality assurance, compliance management, and process improvement experience. Currently completing a B.S. in Cybersecurity at Old Dominion University (2026) with a concentration in Governance, Risk, and Compliance and or Quality Assurance. Holds a Top-Secret (SCI) Security Clearance. Brings a proven record of managing multi-million-dollar asset programs, leading cross-functional teams, conducting internal audits, performing root cause analysis, and building controls that sustain compliance across complex environments. Seeking a Cyber GRC Analyst role where interdisciplinary thinking, structured problem-solving, and operational discipline drive results.

CORE COMPETENCIES

Risk Assessment & Mitigation • Internal Auditing • Corrective Action & Root Cause Analysis • Lean Six Sigma (DMAIC) • Process Improvement • Compliance Gap Analysis • Cross-functional Team Leadership • Policy Analysis & Interpretation (studied) • Program Management • Stakeholder Communication • Quality Management Systems • OSHA / Safety Compliance • Microsoft Office Suite

EDUCATION & CERTIFICATIONS

B.S. in Cybersecurity | *Old Dominion University, Norfolk, VA* Expected 2026
Relevant coursework: Cyber Law, Cybersecurity Ethics, Cybersecurity Risk Management, Cyber Policy & Strategy, Interdisciplinary Research

Lean Six Sigma Black Belt (LSSBB) | *Top of Descent Leadership Institute* January 2026
• DMAIC methodology: Define, Measure, Analyze, Improve, Control directly applicable to compliance gap assessments and risk remediation programs

Security Clearance: Top-Secret / SCI (Active)

Associate's Degree, Kinesiology | *West Hills College, Lemoore, CA*

PROFESSIONAL EXPERIENCE

QA Specialist / Compliance Analyst | *Serco — Chesapeake, VA* August 2023 – May 2024

- Conduct quality control and safety surveillance across industrial maintenance environments, ensuring compliance with Serco's Quality Management System and applicable regulatory requirements
- Develop, update, and audit quality assurance workbooks and objective quality evidence in support of ongoing compliance programs
- Perform internal process audits, analyze compliance data, and complete audit reports — directly paralleling GRC control assessments and compliance gap analysis
- Execute root cause analysis and contribute to drafting corrective action requests (CARs), safety procedures, and quality standards
- Track milestones for government tasks and project planning, coordinating deliverables across cross-functional teams
- Conduct safety inspections in shipyard environments (ships/submarines) and maintain compliance documentation per NAVSEA standards (TS 9090-310)
- Investigate incidents, develop corrective actions, and prepare compliance reports for leadership and external stakeholders

Aviation Maintenance Leader / Collateral Duty QA Representative | *U.S. Navy — Various Locations*
2017– July 2023

- Served as Airframes LPO and Program Manager, overseeing HAZMAT, Tool Control, METCAL, and IMRL programs — managing and maintaining \$2.7M in assets with 100% operational readiness
- Held roles as Collateral Duty Quality Assurance Representative, Work Center Supervisor demonstrating compliance accountability across multiple operational environments

- Earned AIRSPEED Yellow Belt, providing foundation in Lean process improvement methodology applied to maintenance and compliance workflows
- Conducted audits, managed corrective actions, and ensured regulatory compliance across NDI, hydraulic systems, hazardous material, and airframe maintenance programs simultaneously
- Mentored and qualified teammates
- Interpreted technical codes, standards, and documents governing inspection and maintenance operations building policy analysis skills

TECHNICAL SKILLS

GRC & Compliance Tools: Quality Management Systems, Internal Audit Frameworks, Corrective Action Request (CAR) Systems, NAVSEA Standards

Frameworks & Methodologies: NIST CSF (studied), ISO 27001 (studied), Lean Six Sigma DMAIC, OSHA Safety Standards

Software: Microsoft Office Suite (Word, Excel, PowerPoint, Access), Mac OS, Windows