

Nicholas Malley

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Clearance

Active Public Trust (August 2024)

Education

Old Dominion University	Norfolk, VA
-Bachelor of Science in Cyber Security	May 2024
-Master of Science in Cyber Security	Summer 2025

Experience

Support Specialist (Public Trust)	
Media Cross (Dept. of Navy)	Current

- Delivered exceptional customer service and technical support via phone and email, guiding U.S. Navy, Coast Guard, and Military Sealift Command (MSC) personnel
- Accurately entered and updated customer data across multiple databases while maintaining data integrity and confidentiality.
- Facilitated communication between departments and customers, resolving inquiries in a timely manner through professional correspondence.
- Gained advanced knowledge of U.S. Coast Guard and Navy

Cybersecurity Analyst Intern	Summer 2023
Tower Federal Credit Union	

- Created four operational playbooks to implement a Security Orchestration Automation and Response (SOAR) system (Tines), automating two services and backup processes.
- Authored Incident Response Summary Report detailing a third-party vendor compromise, which was presented to Tower's President/CEO and Board of Directors.
- Drafted initial version of an API Security Standard.
- Supported SOC by investigating, triaging, documenting, and reporting suspicious activities. Conducted server enforcement, software installations, temporary access approvals, and server validation.
- Participated in weekly triage meetings and the Information Security Governance Committee to address and resolve cybersecurity threats and vulnerabilities across Tower's infrastructure.
- Utilized a range of security applications including PasswordSafe, Tenable SC, CiscoESA, Cisco Umbrella, and Cisco Talos to enhance and ensure robust cybersecurity measures.

Projects

VPN Configuration

-Created and configured own VPN server using Google Cloud Platform using SSH, demonstrating competence in cloud computing, network security, and system administration.

Certifications

Certified in Cybersecurity, ISC²
Network+, CompTIA
Security+, CompTIA

August 2023
(Pursuing)
(Pursuing)

Technical Skills

Languages: PowerShell, Python

Microsoft Office

Security Incident Handling & Response | Vulnerability Assessment