

SRE (Site Reliability Engineers)

SRE: keeps systems reliable and efficient. They are like a mix between software engineers and system administrators

Friday, July 18: SRE's maintain service reliability. Risk is something that is always present and it needs to be managed in an ongoing manner. Redundant equipment can reduce the chance of failure

SLA (Service Level Agreement): contract between service provider & customer, defines level of service to be expected

RDP (remote desktop protocol): proprietary protocol developed by Microsoft, users can remotely access a computer over a network

SRE	DevOps
Minimize errors	Accept failures
How to minimize change	What's the change