

Nyle Battle

Experience

Walmart |

Sales Associate

06/2018-11/2018

- Manage department-specific concerns of customers and follow up with solutions to aid the customer.
- Provided welcoming introductions and assistance to passing customers to enhance their experience.
- Dispensed Hunting/Fishing licenses, and managed transactions over lower-level firearms.
- Informed customers of safety guidelines to ensure their well-being.

Walgreens |

Customer Service Associate/Designated Hitter

11/2018-11/2022

- Greet customers as they enter and exit the store to improve their experience.
- Manage the work area to keep the store clean and organized throughout the day to improve customer experience while shopping.
- Develop solutions to problems that may be troubling the customers; whether that is to find items, seek proper managerial assistance, or inform them of our store policies.
- Assist in the pharmacy during heavy traffic hours to ensure patients would receive prescriptions quickly.
- Complete and distribute photo orders to customers, as well as fix any order complications.
- Stock and organize merchandise around the store to improve store sales and customer experience.
- Process specific transactions such as: returns / exchanges made by customers, and explain company policy for returns as directed to better their future experience at the store.

Skills

- Microsoft Office experience
- Experienced with register input systems
- Able to utilize general mathematic skills
- Proficient in utilizing computer based tools (for research purposes)
- Experienced with Children
- Sports Medicine experience

Education and Training

Holly Springs High School |

2018

- Graduated

Old Dominion University | Norfolk, VA United States

College Student - School of Computer Science

2018-Present

- Bachelors in Computer Science
- Expected Graduation Year: 2024

Club Activities & Leadership

SEAD (Students of East African Descent)

Computer and Machinery

Anime Club