

Robert Knapp

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Summary

Hard-working and dedicated individual looking for an internship in computer systems technology and Cybersecurity.

Education

September 2018 - June 2022

Princess Anne High School, 4400 Virginia Beach Blvd, Virginia Beach, VA 23462 - *Advanced High School Diploma*

- 4.08 GPA
- ATC for Cybersecurity Systems Technology

August 2022 - Current Day

Old Dominion University, 5115 Terminal Blvd, Norfolk, VA 23529 - *Cybersecurity*

- Currently enrolled full-time.
- Studying for a bachelor's in Cybersecurity.

Certifications

- OSHA 10 General Industry Course.
- CompTIA A+ ce Certification.
- Microsoft Word 2016
- Microsoft Powerpoint 2016
- Microsoft Excel 2016

Work Experience

June 2019 - June 2020

Captain's Choice Seafood, 1728 Virginia Beach Blvd #109 - *Sales Floor Associate*

- Delivered quality products to customers from our storefront to local farmer's markets.
- Liaised with customers and recommended specific products and specials, aligning with individual needs, requirements and specifications.
- Coordinated efficient restocking of the sales floor with current merchandise and accurate signage for current promotions.
- Offering each customer top-notch, personal service and polite support to boost sales and customer satisfaction.

May 2021 - Current date

Wegmans, 4721 Virginia Beach Blvd, Virginia Beach, VA 23462 - *Cashier/Self Checkout*

- Striving to create a comfortable and unique experience with customers at our storefront in Virginia Beach.
- Assisting customers to create a lasting impression through customer satisfaction.
- Efficiently ring customers up with groceries while engaging in friendly conversations.
- Monitor and manage several of our self checkout kiosks while providing excellent customer service.

Skills/Abilities

- Cash Handling.
- Inventory Control.
- Organization.
- Leadership.
- Word Processing skills.
- Windows OS
- Hardware troubleshooting
- Mobile Device Support